Student Success & Support Council Meeting Minutes April 26, 2017 EW207 Admin Conference Room 12:30 – 2:30 PM

MINUTES

Charge of the Committee:

Through the integrated efforts of academic and student services, the Student Success and Support Council reviews and recommends strategies and initiatives designed to help students achieve success. The committee engages in research, analysis, and dialogue to guide implementation of initiatives to ensure college access and improve student success and equity.

<u>Present:</u> Heather Ostash, Caroline Sanderson, Cliff Davis, Christine Small, Corey Marvin, Deanna Campbell, Blaine Simmons, Tyson Huffman, Julie Cornett, Nikki Gardepe, Pamela Campbell, Steve Rogers, Missy Gross, Jan Moline, Paula Suorez and Katie Coffman.

Absent: Lisa Fuller, Rebecca Pang, Laura Vasquez, and Jennifer San Nicolas

Guests: None

Materials:

TOPIC	FACILITATOR	SUMMARY/ FOLLOW-UP		С
Opening of Meeting	Heather Ostash			
2. Approval of Agenda	All	Agenda was approved as presented.		
3. Approval of Minutes and Review of Previous Action Items	All	Minutes approved and no previous action items.		
4. Inquiry Group Report Out	All	Two focused groups, night students and day students. Diverse students in the group. Discussion on canvas and focus groups provided initiatives were can focus on. Students provided list of what interest them. 9 initiatives: 1. Course completion awards for gateway classes or after completion of a discrete sequence, like basic-skills English or math; 2. Timely grading, with easy, immediate access to current grades—and		

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		not just limited to Canvas; 3. A system that requires students to regularly check their college e-		
		mail: instituting regular e-mail communications to which students		
		must respond, for instance;		
		4. Canvas sites for all classes, onsite and online, with specification of		
		precisely what needs to be available for onsite classes in order to		
		ensure regularity of access across a department. For example,		
		Canvas sites for on-ground sections could include a limited menu of		
		items—like the syllabus, grades, and possibly handouts or		
		homework for anyone who is absent—keeping in mind that though		
		students want access to basic course information in Canvas, they do		
		not want their onsite sections turned into online classes. The Canvas		
		sites could also provide links to helpful resources, such as onsite and		
		online tutoring, or a list of websites and other information relevant		
		to the course.		
		5. Student engagement surveys, including how to conduct them and		
		how to use the information derived from them, one of the objectives		

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		of which is for instructors to learn the names of and get to know		
		their students on the very first day of class;		
		6. Early diagnostic assignments and feedback within the first ten days		
		of a new semester;		
		7. Collaboration with and increased emphasis upon counseling:		
		perhaps by incorporating graduation planning/counselor contacts in		
		course assignments across the disciplines.		
		8. Systematized, regular check-ins in all classes, meaning that, as time		
		and opportunity permit, teachers will periodically address students		
		individually to see how they are doing with coursework and what		
		kinds of resources they need to help them be successful;		
		9. Clarity of expectations, both for the students and the teacher, not		
		only specified in the syllabus but also posted in each unit, module, or		
		week of a class—both onsite and online. In regard to the students'		
		expectations of the instructor, this could include response time for		
		e-mails, turnaround time for grades, extent and type of feedback,		
		etc.		

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		Develop a model policies regarding student feedback and grade information? Email		
		issue with students and faculty. With two emails, college assigned and canvas		
		emails messages are not being viewed be students. Students are missing importar		
		messages. Cliff would like to know what 9 initiatives to focus on? Heather sugges		
		we leave them all and share with the faculty and see which ones they can focus on.		
		(comment to Cliff's #2 initiative) Deanna-Complaint-major assignments are not		
		being graded soon enough for students to drop before the last day drop. Also, late		
		work is also being accepted by some instructors late that students are unaware		
		that they can submit late work, therefore they end up failing in the end. Polices are		
		different for all faculty.		
		Blaine: Group has had meetings every week to discuss possible initiatives. Researched other schools and campus on how to keep students engaged. Survey completed for the Open house, 30-40 responses. New on line survey was sent out to current student of Cerro Coso Community College. 14 responses so far, Blaine went over prelim results. **Did not complete report out** Will finish at ext meeting per Heather.		
5. Other?	All	Not Discussed.		
6. Next Meeting Date:	Heather	May 10 th 2017 at 12:30		

O Open/C Closed

Title	Heather Ostash	Recorder	Katie Coffman
	Person in charge of meeting		Person responsible for recording meeting