Student Learning Outcome Assessment Committee Themes

Review of 2016-2017 AUP in Fall 2015 and comparison to previous years

Identification of Themes	Instances					
Gaps attributed to:	2016	2015	2014	2013	2012	
Need to alter/refine instructional techniques	3	20	24	23	18	
Need to alter/refine course content	2	3	7			
Impact of course delivery mode		6	1	1		
Student unpreparedness in reading, writing, or math	1	1	6	2		
Student unprepearedness in computer literacy		1				
Student unpreparedness in research skills			1			
Student unpreparedness in soft skills (time mgmt, notetaking, etc.		1	2	1		
Need to improve customer service	2	3				
Need to improve operational processes	7	1				
Limited capacity/infrastructure	4	3	5	4	6	
Need for revision to outcomes	3	6	9	7	2	
Need for better norming amount subjective evaluators			1			
Need for revision to assessment method	13	7	10	7	22	
Need for revision to performance target	2					
Substantial or fundamental misunderstadning of assessment process	1	1	4	5		
Other: 2015: No previous outcomes; AUP incomplete 2014: need for professional development, need for technology support		2	6		1 COR requisites	

Additional Note

2015 AUP LRC - new outcomes will be defined as libr and lac combine, survey questions will need to be revised. (no gap, just continued quality improvement). 2017: Access One Administrative Unit Outcome for Access Program "Outreach to increase overall number of Access Programs participants" this includes DSPS, EOPS/CARE, CalWORKs and the program requires EOPS/CARE participants to enroll in COUN C101 for which SLOs are assessed. It would seem the AUP should include disaggregated data to show EOPS/CARE student assessment in COUN C101 as it is a required course for program compliance and SLO data is collected.

***The number of instances will fluctuate each year, based on the actual number of SLO, PLO, and AUO that were assessed in the previous year.

2015 Themes were revised. 2014 included "need for tuturing", which is combined with "stuent unrpepared in reading…; "Need for additional faculty/staffing" and "Need for facilities/equip." was combined into "Limited capacity/infrastructure".