

Information Technology Department AUP for Academic Year 2021-2022 October 2020

Describe Department/Unit

Connection to College Mission

The department of Information Technology's (IT) mission is to provide a reliable technological environment that allows students, faculty, and staff to efficiently carry out the mission of the college. Our goal is to be a leader in Customer Service and establish systems, processes, and solutions based on best practices and industry standards. IT provides leadership for effective strategic and tactical planning in the use of technology at the college and facilitates the effective integration of technology throughout the college through planning, programming, training, and other support activities. Finally, it is the mission of IT to promote new uses of information technology through the support for exploratory and innovative applications.

Report on Improvements Made and Gaps Identified in the Prior Year

Student Equity: Actions Taken

With campus computers being unavailable to students during COVID the IT department recommended purchasing of Chromebooks to check out to students. This purchase has had a positive impact on students who are economically disadvantaged and did not have the resources to purchase technology for instructional purposes. In addition the IT department continues to support the Access Program's laptop loaner program for students who have disabilities.

Student Equity: Gaps to be Addressed

Socioeconomic Status: Economically Disadvantaged

Gap Identified:

COVID-19 has made campus computers off limits to students. This is a greater impact to students who are economically disadvantaged. The IT department will continue working to find solutions that will give students of all statuses an equal opportunity.

Outcomes Assessment: Actions Taken

Actions taken in the prior academic year

None, All goals from previous AUO's had met or exceeded the targets

Assessments completed in the prior academic year

We have not done a new AUO survey this past year.

Outcomes Assessment: Gaps to be Addressed

Type:

AUO