

Sample Call Campaign Outcome Tracking

Cerro Coso Applied Not Registered Survey

Willing to be contacted for assistance with re-enrolling

Q15. Contact Information

Response ID	Data	Last Name	Phone	Email Address
182859455	First Name richard	kirchner	760-382-4598	kirchner56@verizon.net
182825471	Leah	Vega Ethridge	760-696-1734	leah.vega7911@email.cerrocoso.edu
182736400	Jesus	Rodriguez	661-866-7192	Jesus.rodriquez8025@icloud.com
182707668	Michael-Charles	School	530-273-0295	Dejuremike@yahoo.com
182689290	erica	gamell	442-294-8231	erica.gamell2012@email.cerrocoso.edu
182686098	Mervin	butler	661-820-5934	mervinbutler704@aol.com
182686025	Ma Lourdes Cordero	Cordero	805-452-0814	luca02mx@yahoo.com.x
182682548	Alex	Studd-Sojka	703-786-5674	studdsojka@gmail.com
182672853	Rachel	Newkirk	661-750-9996	trailgratitude@gmail.com
182662283	Bradley	Jones	909-359-8905	binxtah@gmail.com
182659031	Lizett	Rodriguez	951-617-9303	Lizettalmarodriguez@gmail.com
182658943	Carlotta	Kailiawa	808-825-2893	Clkailiawa@gmail.com
182533579	Lehi	Gomez	510-518-0215	Lehigomez@yahoo.com
182530743	Richard	Velasco	916-916-5601	rvj71745@gmail.com
182530238	Eric	Heiss	360-929-4130	Ematthewheiss@gmail.com
182528817	Chance	Berry	202-597-8593	Berrychance33@gmail.com
182426305	Ivan	Chirinos	760-608-1650	ivan.a.chirinos@gmail.com
182414048	Ashley	Trent	661-674-9504	ashley.trent@gmail.com
182410883	Erika	Ramirez	831-406-0511	erika668871@gmail.com
182409639	Jada	Parker	661-557-3341	pookapoppa@gmail.com
182404858	Jesus	Rodriguez	661-866-7192	jesus.rodriquez8025@icloud.com
182393998	Eva	Eilenberg	323-803-0457	eee333@earthlink.net
182393782	Brianna	Mosely	323-320-0991	briemos7@gmail.com
182392710	Cynthia	Rosado	760-382-0424	Cynthia.s.rosado95@gmail.com
182392589	Jasmine	Belcher	760-499-4317	jasbelcher70@gmail.com
182391700	Elexa	Contreras		elexa.contreras@bishopschools.org
182391574	Kelly	Uhl	661-800-6225	Kelly.uhl@ileadav.org
182390656	Nancy	Herrera	805-235-7322	nancynayellyc@icloud.com
182390406	William	Lane	213-775-7701	outreachables695@gmail.com
182390330	Jasmine	Phillips	916-834-6404	jphillips1240150@gmail.com
182390279	Jesse	Marker	7609209946	jessemarker@gmail.com
182390184	Margaret	Jones-Morales	422-966-2288	Missjonesmorales@gmail.com
182389478	Elizabeth	Counihan	661-484-7918	couniellie@gmail.com
182389257	TaVu	Chavez	760-258-6944	tchazzyjcw@gmail.com
182388854	Michael	Valenzuela	516-840-2480	mvalenzuela669@gmail.com
182388291	Giovanni	Patin	661-823-7280	Numindzeye@yahoo.com
182386634	William	Goergen	847-845-6684	william.goergen@gmail.com

182386247	Alexandria	Torres	805-471-3750	Alexandria.torres0721@email.cerrocoso.edu
182385704	Everett	Scott	760-608-3592	evscott73@yahoo.com
182385200	Christopher	Karinja	760-382-5515	teerhizzly@gmail.com
182385180	Rebecca	Arreola		rarreola@sbceo.org
182385101	Jess	Lopez	562-469-0419	Jesslopez308@gmail.com
182384742	Joanna	Pantoja	530-867-5054	jpantoja1606@gmail.com
182384520	Kaitlyn	Farroux	707-498-2731	Farrouxkaitlyn95@gmail.com
182383381	Angilique	Rowe	661-800-3053	angilique296@gmail.com
182382870	Corazon	Reyes	909-319-0049	
182382175	Jonathan	Stanley-Ratto	760-382-7083	jstanleyratto92@gmail.com
182382113	Jessica	Robertson	209-257-9762	jburderobertson@gmail.com
182382014	Kyle	Briggs	909-701-6437	Kylebriggs@email.com
182381959	sophia	fredette	760-608-6495	sophiafredette@gmail.com
181751263	Elizabeth	Counihan	661-484-7918	couniellie@gmail.com
181077033	Yuridia	Moreno	661-499-9572	Myuridia764@gmail.com
179699046	Braelyn	Wilson	208-521-1505	braelyn572@gmail.com

53/19= 35.85%

Early College
Registered
Not Registered

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Richard	Kirchner	@00847176	(760) 382-4598	richard.kirchner1960@email.cerrocoso.edu kirchner56@verizon.net	64	Tehachapi, CA	Activated, Not Registered	N/A

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

08/20/2024
LMTC

08/28/2024
LMTC and sent email requesting a call back

8/29/2024
They returned my phone call. They provided more details regarding why they didn't register for courses. It came down to trying to take a specific welding course at Tehachapi, but couldn't due to a prerequisite. They worked with the Tehachapi counselors to draft an appeal, but it appears the request fell through the cracks. I mentioned trying to obtain some answers about what might have happened so they can hopefully continue the process so the student can eventually sign up for the course they wish to take

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Leah	Vega-Ethridge	@00800708	(661) 238-9967	leah.vega7911@email.cerrocoso.edu	32	Tehachapi, CA	Registered (FA24)	Worked extensively w/ Karee Hamilton

Reason for not registering after completing enrollment?

Living with a friend with no income, having to figure out how im going to pay if i can rent a room,lack of motivation plus i have some family issues im dealing with,lack of support. Just want this to be the chance i can Learn and grow and make a career so i can financially help my children i hardly see them due to my mother keeping them from me so its hard to get any motivation.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Jesus	Rodriguez	@00320037	(661) 866-7192	jesus.rodriquez8070@email.bakersfieldcollege.edu	38	Ridgecrest, CA	Registered (FA24)	Has worked w/ Ashley Thompson, and most recently w/ ACCESS counselors

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Michael Charles	School	@00844595	(530) 648-7412	michael.school2112@email.cerrocos.edu dejuremike@yahoo.com	55	Grass Valley, CA	Activated, Not Registered	Was a no-show for a phone appointment w/ Devin Mosley 1/2/24

Reason for not registering after completing enrollment?
 Registration was too difficult and/or inadequate support from the college

08/20/2024
 LMTC

08/28/2024
 Attempted to call, but phone has been turned off. I sent an email requesting a call back to discuss the survey and next steps.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Erica	Gamell	@00805066	(760) 850-5509	erica.gamell2012@email.cerrocoso.edu	32	Ridgecrest, CA	Registered (FA24)	Has consistently been working w/ their ACCESS counselors and receiving financial support

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Mervin	Butler	@00303877	(661) 820-5934	mervin.butler@email.bakersfieldcollege.edu	47	Bakersfield, CA	Registered (FA24)	N/A

Reason for not registering after completing enrollment?

Concerned about the cost of tuition, books, and class materials

Registration was too difficult and/or inadequate support from the college

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Ma Lourdes	Cordero	@00861802	(805) 452-0814	ma.cordero2009@email.cerrocoso.edu	58	Santa Barbara, CA	Registered (FA24)	Worked w/ Frank Verni via Zoom

Reason for not registering after completing enrollment?

La clase no esta disponible en este semestre hasta Enero 2025, me estare registrando mas adelante para iniciar la clase. Gracias.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Alex	Studd-Sojka	@00859118	(703) 786-5674	alexandra.studd2323@email.cerrocoso.edu studdsojka@gmail.com	34	Independence, CA	Activated, Not Registered	N/A

Reason for not registering after completing enrollment?

Can't figure out how. Your website thinks I am not a real person. Or couldn't verify my identity after going around and around in link circles it says I have to go in person somewhere with my id but it's not clear where. This county is large and spread out and this is highly inconvenient. I am obviously a real person responding to this survey. Very annoying.

08/20/2024

LMTC

08/28/2024

LMTC and sent email requesting a call back

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Rachel	Newkirk	@00431446	661-750-9996	trailgratitude@gmail.com	44	Tehachapi, CA	Registered (FA24)	N/A

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

08/28/2024

Reviewed the individual and found that they have since registered for a Fall 2024 course.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Bradley	Jones	N/A	(909) 359-8905	binxtah@gmail.com	?	?	Applied Not Activated	N/A

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

08/20/2024

LMTC

08/28/2024

Spoke on the phone. They expressed frustration during the application process and that they received an email stating they had input incorrect information. I offered to email them our detailed steps to complete the enrollment process and they accepted. They mentioned not knowing when they'd have the chance to complete the application, but agreed to reach out if they experienced any difficulty.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Lizett	Rodriguez	@00805334	(951) 617-9303	lizett.rodriquez1870@email.cerrocoso.edu	23	Ridgecrest, CA	Registered (FA24)	Has worked w/ Frank Verni

Reason for not registering after completing enrollment?

Moved to county with not enough Time to enroll.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Carlotta	Kailiawa	@00852997	(808) 825-2893	carlotta.kailiawa2323@email.cerrocoso.edu clkailiawa@gmail.com	59	Mammoth Lakes, CA	Activated, Not Registered	N/A

Reason for not registering after completing enrollment?

Concerned that the class would be too stressful or demanding

Decided that it was more important to work and earn money

08/20/2024

LMTC

08/28/2024

Attempted to call, but the phone number is no longer in service. Sent an email and requested a call back.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Lehi	Gomez	@00745369	(510) 518-0215	lehi.gomez2021@email.cerrocoso.edu	38	Sunol, CA	Registered (FA24)	Hasn't spoken to an advisor since 2021

Reason for not registering after completing enrollment?

Lack of class availability and/or inconvenient schedule

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Richard	Velasco	N/A	(916) 916-5601	rvj71745@gmail.com	?	?	Applied Not Activated	N/A

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

08/20/2024

LMTC

08/29/2024

LMTC and sent an email requesting a call back

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Eric	Heiss	@00854941	(360) 929-4130	eric.heiss5763@email.cerrocoso.edu	42	Ridgecrest, CA	Registered (FA24)	Has worked w/ Andrew Neilson-Mullins

Reason for not registering after completing enrollment?

Lack of class availability and/or inconvenient schedule

Concerned that the class would be too stressful or demanding

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Ivan	Chirinos	@00563292	(760) 608-1650	ivan.chirinos2016@email.cerrocoso.edu ivan.a.chirinos@gmail.com	25	Ridgecrest, CA	Not Registered Since 2017	Hasn't spoken w/ an advisor since 2016

Reason for not registering after completing enrollment?

Decided that it was more important to work and earn money

08/20/2024
LMTC

08/29/2024

Spoke on the phone. They mentioned still being concerned with money, but after briefly speaking, they mentioned an interest in returning to college. I offered to guide them through that process and send them an email with steps to complete registration, along with contact information for our various support departments.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Chance	Berry	@00855269	(202) 597-8593	chance.berry2345@email.cerrocoso.edu	21	Los Angeles, CA	Registered (FA24)	Has worked w/ Tim Allen

Reason for not registering after completing enrollment?

I have my classes.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Ashley	Trent	@00737232	(661) 674-9504	ashley.trent9419@email.cerrocoso.edu ashley.trent@gmail.com	36	California City, CA	Not Registered Since 2023	N/A

Reason for not registering after completing enrollment?

Decided that it was more important to work and earn money

Uncertain about the value of taking classes for future career goals

08/20/2024

LMTC

08/29/2024

Spoke on the phone and confirmed that they are worried about time and needing to prioritize working over attending school. I mentioned the option to enroll in less units and possibly taking online courses in order to stay in the routine of college. They appreciated that option. I sent them an email with steps to complete registration, along with a link to the current late-start course offerings and the contact information for our support depts.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Erika	Ramirez	@00862312	(831) 406-0511	erika.ramirez9250@email.cerrocoso.edu erika668871@gmail.com	36	Stockton, CA	Registered (FA24)	N/A

Reason for not registering after completing enrollment?

Concerned about the cost of tuition, books, and class materials

Concerned that the class would be too stressful or demanding

Uncertain about the value of taking classes for future career goals

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Jada	Parker	@00856759	(661) 557-3341	jada.parker5232@email.cerrocoso.edu pookapoppa@gmail.com	18	California City, CA	Activated Not Registered	Has worked w/ Andrew Neilson-Mullins

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

08/20/2024
LMTC

08/29/2024
LMTC and sent an email requesting a call back

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Eva	Eilenberg	@00847229	(323) 803-0457	eva.eilenberg3333@email.cerrocoso.edu eee333@earthlink.net	62	Mammoth Lakes, CA	Registered (FA24)	N/A

Reason for not registering after completing enrollment?

Lack of class availability and/or inconvenient schedule

Uncertain about the value of taking classes for future career goals

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Brianna	Mosely	@00863778	(323) 320-0991	brianna.mosely0612@email.cerrocoso.edu briemos7@gmail.com	35	Mojave, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

Lack of class availability and/or inconvenient schedule

Registration was too difficult and/or inadequate support from the college

08/20/2024

Attempted to contact

08/29/2024

Attempted to call using the phone number provided, but it is out of service. I sent an email requesting a callback.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Cynthia	Rosado	@00803599	(760) 382-0424	cynthia.rosado1995@email.cerrocoso.edu cynthi.s.rosado95@gmail.com	28	Ridgecrest, CA	Activated Not Registered	Was a no-show for an appointment w/ Ashley Thompson back in 12/22

Reason for not registering after completing enrollment?

Concerned about the cost of tuition, books, and class materials

A general change in priorities or loss of motivation

Registration was too difficult and/or inadequate support from the

08/20/2024

LMTC

09/03/2024

Attempted to call, but was told it was the wrong phone number. I sent an email requesting a call back to discuss the survey and next steps

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Jasmine	Belcher	@00806146	(760) 499-4317	jasmine.belcher6870@email.cerrocoso.edu jasbelcher70@gmail.com	29	Ridgecrest, CA	Registered (FA24)	Has worked w/ Chelsea Watson, developed a LTEP

Reason for not registering after completing enrollment?

Concerned about the cost of tuition, books, and class materials

Lack of class availability and/or inconvenient schedule

Concerned that the class would be too stressful or demanding

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Elexa	Contreras	@00850888	N/A	elexa.contreras5623@email.cerrocoso.edu elexa.contreras@bishopschools.org	15	Bishop, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

I was freshman in Bishop Union high, this august I'll be a sophomore.

08/20/2024
Early College student

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Kelly	Uhl	@00564019	(661) 800-6225	kelly.uhl0709@email.cerrocoso.edu kelly.uhl@ileadav.org	35	California City, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

A general change in priorities or loss of motivation

08/20/2024
LMTC

09/03/2024
LMTC and sent an email requesting a call back to discuss the survey and next steps

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Nancy	Herrera	N/A	(805) 235-7322	nancynayellyc@icloud.com	?	?	Applied Not Activated	N/A

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

08/20/2024

LMTC

08/28/2024

Reached the prospect, but they required a Spanish-speaking employee. I will speak with Sergio and ask them to contact this prospect.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
William	Lane	@00862568	(213) 775-7701	william.lane1989@email.cerrocoso.edu outreachables695@gmail.com	35	Trona, CA	Activated Not Registered	Has worked w/ Tim Allen to create an ASEP

Reason for not registering after completing enrollment?
Lack of class availability and/or inconvenient schedule

08/20/2024
LMTC

08/28/2024
Sent an email requesting a call back to discuss the survey and next steps

09/11/2024
LMTC

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Jasmine	Phillips	@00824942	(916) 834-6404	jasmine.phillips0333@email.cerrocoso.edu jphillips1240150@gmail.com	34	Sacramento, CA	Not Registered Since SP24	N/A

Reason for not registering after completing enrollment?

Concerned about the cost of tuition, books, and class materials

Lack of class availability and/or inconvenient schedule

Concerned that the class would be too stressful or demanding

08/20/2024

LMTC

08/28/2024

Sent an email requesting a call back to discuss the survey and next steps

09/11/2024

LMTC

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Jesse	Marker	@00421721	(760) 920-9946	jesse.marker1337@email.cerrocoso.edu jessemarker@gmail.com	35	Bishop, CA	Not Registered Since 2009	N/A

Reason for not registering after completing enrollment?

Lack of class availability and/or inconvenient schedule

Uncertain about the value of taking classes for future career goals

Registration was too difficult and/or inadequate support from the

08/20/2024

LMTC

08/28/2024

Sent an email requesting a call back to discuss the survey and next steps

09/11/2024

Attempted to contact by phone. Was unable to reach the student, and unable to leave a voicemail as their inbox is full

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Margaret	Jones-Morales	@00547333	(422) 966-2288	missjonesmorales@gmail.com	35	Bishop, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

Less time/availability due to a personal or job-related needs

08/20/2024

LMTC

08/28/2024

Sent an email requesting a call back to discuss the survey and next steps

09/11/2024

Spoke to individual. They mentioned the reason they have not registered is that they are currently caring for an ill family member. But they did mention still having a desire to go to college. I offered to send them an email with steps to self-register, along with contact information for support departments that can be of assistance along the way; when they are ready to restart the process.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Elizabeth	Counihan	@00852923	(661) 484-7918	elizabeth.counihan7918@email.cerrocoso.edu couniellie@gmail.com	14	Tehachapi, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

Wanted to wait to enroll in a class till it was closer to the time i would be taking it incase anything popped up.

Registration was too difficult and/or inadequate support from the college

08/20/2024

Early College student

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Ta Vu	Chavez	@00324810	(760) 258-6944	tavu.chavez@email.cerrocoso.edu tchazzyicw@gmail.com	49	Bishop, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

08/2/2024
LMTC

08/28/2024
Sent an email requesting a call back to discuss the survey and next steps

09/11/2024
LMTC

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Michael	Valenzuela	@00863566	(516) 840-2480	michael.valenzuela6969@email.cerrocoso.edu mvalenzuela669@gmail.com	23	Ridgecrest, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

Lack of class availability and/or inconvenient schedule

08/20/2024

LMTC

08/28/2024

Sent an email requesting a call back to discuss the survey and next steps

09/11/2024

LMTC

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Giovanni	Patin	@00853943	(661) 823-7280	giovanni.patel2209@email.cerrocoso.edu numindzeye@yahoo.com	15	Tehachapi, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?
Registration was too difficult and/or inadequate support from the college

08/20/2024
Early College student

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
William	Goergen	N/A	(847) 845-6684	william.goergen@gmail.com	?	?	Applied Not Activated	N/A

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

08/20/2024

LMTC

08/28/2024

Sent an email requesting a call back to discuss the survey and next steps

09/11/2024

Spoke to individual, they mentioned having reached out for assistance but never heard back. They are interested in completing their EMT certification. I proposed personally reaching out to them prior to open enrollment for the spring 25 semester to assist in the registration process and they accepted.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Alexandria	Torres	@00849609	(805) 471-3750	alexandria.torres0721@email.cerocoso.edu	32	San Luis Obispo, CA	Registered (FA24)	N/A

Reason for not registering after completing enrollment?

Lack of class availability and/or inconvenient schedule

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Everett	Scott	@00185184	(760) 608-9502	everett.scott@cerrocoso.edu evscott73@yahoo.com	51	Ridgecrest, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

Concerned that the class would be too stressful or demanding

Uncertain about the value of taking classes for future career goals

08/20/2024

LMTC

09/03/2024

Sent an email requesting a call back to discuss the survey and next steps

09/17/2024

LMTC

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Christopher	Karinja	@00862908	(760) 382-5515	christopher.karinja7412@email.cerrocoso.edu teerhizzly@gmail.com	18	Ridgecrest, CA	Registered (FA24)	Has worked w/ Jesus Gaytan

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Rebecca	Arreola	N/A	N/A	rarreola@sbceo.org	?	?	Applied Not Activated	N/A

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

09/03/2024

Sent an email requesting a call back to discuss the survey and next steps

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Jess	Lopez	@00836765	(562) 469-0419	jessica.lopez0809@email.cerrocoso.edu jesslopez308@gmail.com	37	Ridgecrest, CA	Activated Not Registered	Was a no-show for an appointment w/ Ana Mora 4/11/24

Reason for not registering after completing enrollment?

Decided that it was more important to work and earn money

Less time/availability due to a personal or job-related needs

08/20/2024

LMTC

09/03/2024

Sent an email requesting a call back to discuss the survey and next steps

09/17/2024

LMTC

09/17/2024

Student called back, but then asked that I call them back in an hour. Was unable to reach them at that point--LMTC

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Joanna	Pantoja	@00388762	(530) 867-5054	joanna.pantoja0311@email.cerrocoso.edu jpantoja1606@gmail.com	37	Woodland, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

Concerned about the cost of tuition, books, and class materials

Lack of class availability and/or inconvenient schedule

Registration was too difficult and/or inadequate support from the college

08/20/2024

LMTC

09/03/2024

Sent an email requesting a call back to discuss the survey and next steps

09/17/2024

LMTC

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Kaitlyn	Farroux	@00839816	(707) 498-2731	kaitlyn.farroux8267@email.cerrocoso.edu farrouxkaitlyn95@gmail.com	29	Ferndale, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

Concerned about the cost of tuition, books, and class materials

08/20/2024

LMTC

09/03/2024

Sent an email requesting a call back to discuss the survey and next steps

09/17/2024

LMTC

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Angliique	Rowe	@00524744	(661) 800-3053	angliique.rowe2249@email.cerrocoso.edu angliique296@gmail.com	29	Bodfish, CA	Not Registered Since 2016	Has not worked w/ an advisor since 2016

Reason for not registering after completing enrollment?

Concerned about the cost of tuition, books, and class materials

08/20/2024

LMTC

09/03/2024

Sent an email requesting a call back to discuss the survey and next steps

09/17/2024

LMTC

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Corazon	Reyes	@00796974	(909) 319-0049	corazon.reyes1965@email.cerrocoso.edu	59	Ontario, CA	Registered (FA24)	Has worked w/ Missy Gross

Reason for not registering after completing enrollment?

Concerned about the cost of tuition, books, and class materials

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Jonathan	Stanley-Ratto	@00855647	(760) 499-4902 (760) 382-7083	jonathan.stanley1992@email.cerrocoso.edu jstanleyratto92@gmail.com	31	Ridgecrest, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college.

08/20/2024

LMTC

09/03/2024

Sent an email requesting a call back to discuss the survey and next steps

09/17/2024

Attempted to call, but received a message stating their voicemail is not setup at the moment. Tried secondary phone number and reached the student. They stated their issue being with ID.me. It didn't allow them to proceed with the verification as their initial setup was with an old phone number. They mentioned being disappointed as they were excited to take college courses. I offered to send them a follow up email with steps to complete ID.me with the support of our A&R staff. I also mentioned making a note to reach out to them personally when the new Spring 25 semester course offerings are released

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Jessica	Robertson	@00859042	(209) 257-9762	jessica.robertson1417@email.cerrocoso.edu jburderobertson@gmail.com	42	Angels Camp, CA	Activated Not Registered	N/A

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

08/20/2024

LMTC

09/03/2024

Sent an email requesting a call back to discuss the survey and next steps

09/16/2024

Reviewed profile, see that they have met with Missy Gross and have discussed late-start classes for Fall 24. They are also scheduling a follow-up appointment during which they'll conduct a transcript evaluation

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Kyle	Briggs	@00751400	(909) 701-6437	kyle.briggs8522@email.cerocoso.edu kylebriggs@gmail.com	45	Long Beach, CA	Registered (FA24)	Has worked w/ Devi Mosley and Ashley Thompson

Reason for not registering after completing enrollment?

Recently paroled and need more guidance.

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Sophia	Fredette	@00851849	(760) 608-6495	sophia.fredette2004@email.cerrocoso.edu sophiafredette@gmail.com	20	Ridgecrest, CA	Activated Not Registered	Has cancelled multiple appointments w/ Jesus Gaytan

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

08/20/2024

LMTC

09/03/2024

Sent an email requesting a call back to discuss the survey and next steps

09/17/2024

LMTC

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Yuridia	Moreno	@00855653	(661) 499-9572	yuridia.moreno1312@email.cerrocoso.edu myuridia764@gmail.com	18	Bishop, CA	Registered (FA24)	Has worked w/ Patricia Morland

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college

First Name	Last Name	Student ID#	Phone Number	Email Address	Age	Address	Enrollment Status	Appointment History
Braelyn	Wilson	@00853162	(208) 521-1505	braelyn.wilson0572@email.cerrocoso.edu braelyn572@gmail.com	18	Ridgecrest, CA	Registered (FA24)	Has worked w/ Chelsea Watson, created a LTEP

Reason for not registering after completing enrollment?

Registration was too difficult and/or inadequate support from the college.