



# Agenda

Student Services Division All-Staff

Date: July 9, 2020

Time: 2PM

Location: ZOOM

## 1. Check-In

## 2. Quick Activity

## 3. Unit Updates

- a. Access – Pam Campbell
- b. Admissions & Records/FA – William Bloom
- c. Athletics – John McHenry
- d. Child Development Centers – Jessica Krall
- e. Counseling – Christine Small
- f. Outreach – Katie Bachman

## 4. Overall Updates

- a. Work Status/Protocols
- b. Instruction – Corey Marvin
- c. Enrollment Communications
- d. Technology
  - i. Ocelot
  - ii. Campus Logic
  - iii. TimelyMD
  - iv. Forms
  - v. Website
  - vi. Canvas/Pronto
- e. Lib Guide Project

## 5. Activity Winners!

Meeting Chair: Heather Ostash

Recorder: Tanner Barnett



# Agenda

**Student Services Division All-Staff**

**Date: August 17, 2021**

**Time: 11AM**

**Location: ZOOM**

- 1. Check-In**
- 2. Staffing Changes/Updates**
- 3. Unit Updates**
  - a. Access - Ostash
  - b. Admissions & Records/FA – Bloom
  - c. Athletics – McHenry
  - d. Child Development Centers – Krall
  - e. Counseling – Small
  - f. Outreach – Bachman
- 4. Overall Updates**
  - a. Student Registration Updates
  - b. Newsletter
  - c. Cross-Training
  - d. LAC/Library Services
- 5. Questions?**

Meeting Chair: Heather Ostash

Recorder: Tanner Barnett



# Student Services

ALL STAFF

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October 04, 2023



## Agenda

10:00-10:15 One Common Thing

10:15- 10:45 Application/registration processes

10:45-11:00 Affirmed Name Process

11:00-11:30 Holistic/ Proactive  
Student Services/Coordinated Care

11:30-12:00 Athletics

12:00-12:45 Lunch

12:45-1:15 Student Profiles and other data

1:15-1:30 CDC Activity

1:30-2:00 Financial Aid

2:00-2:30 Basic Needs Updates

2:30-3:00 Professional Development

3:00-3:30 Communication and Upcoming  
Events and Activities



## Admissions and Records

### Admissions Demonstrations:

- General overview and updates on the admissions process
- Walk through of course registration and paying student fees

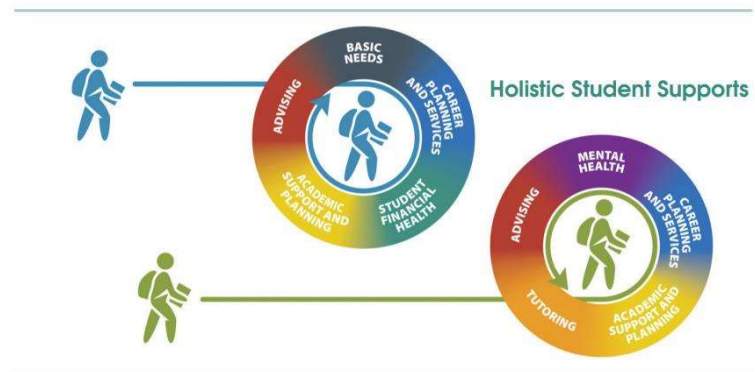
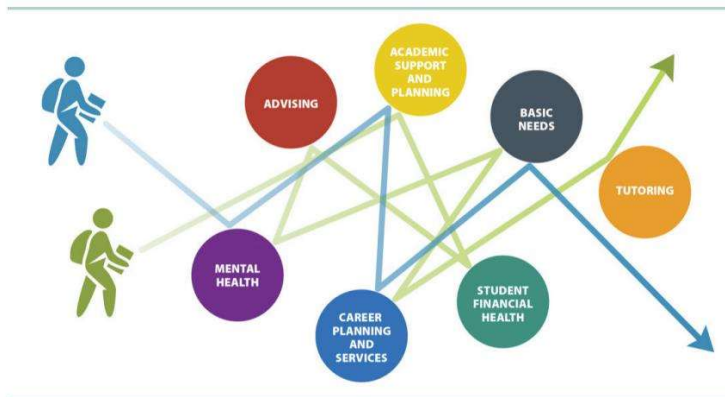
### New Updates:

- Affirmed Names Process



# Holistic/Proactive Student Supports

- Reactive/responsive-->Proactive/intrusive
- Whole student support
- One size fits all --> support tailored to specific student needs
- Triaged/prioritized supports based on student characteristics
- Highly data informed
- Technology facilitated





## Athletics

- Fitness Center Update
- 30,000 foot flyover of the "End to End " process of getting a recruit to gameday



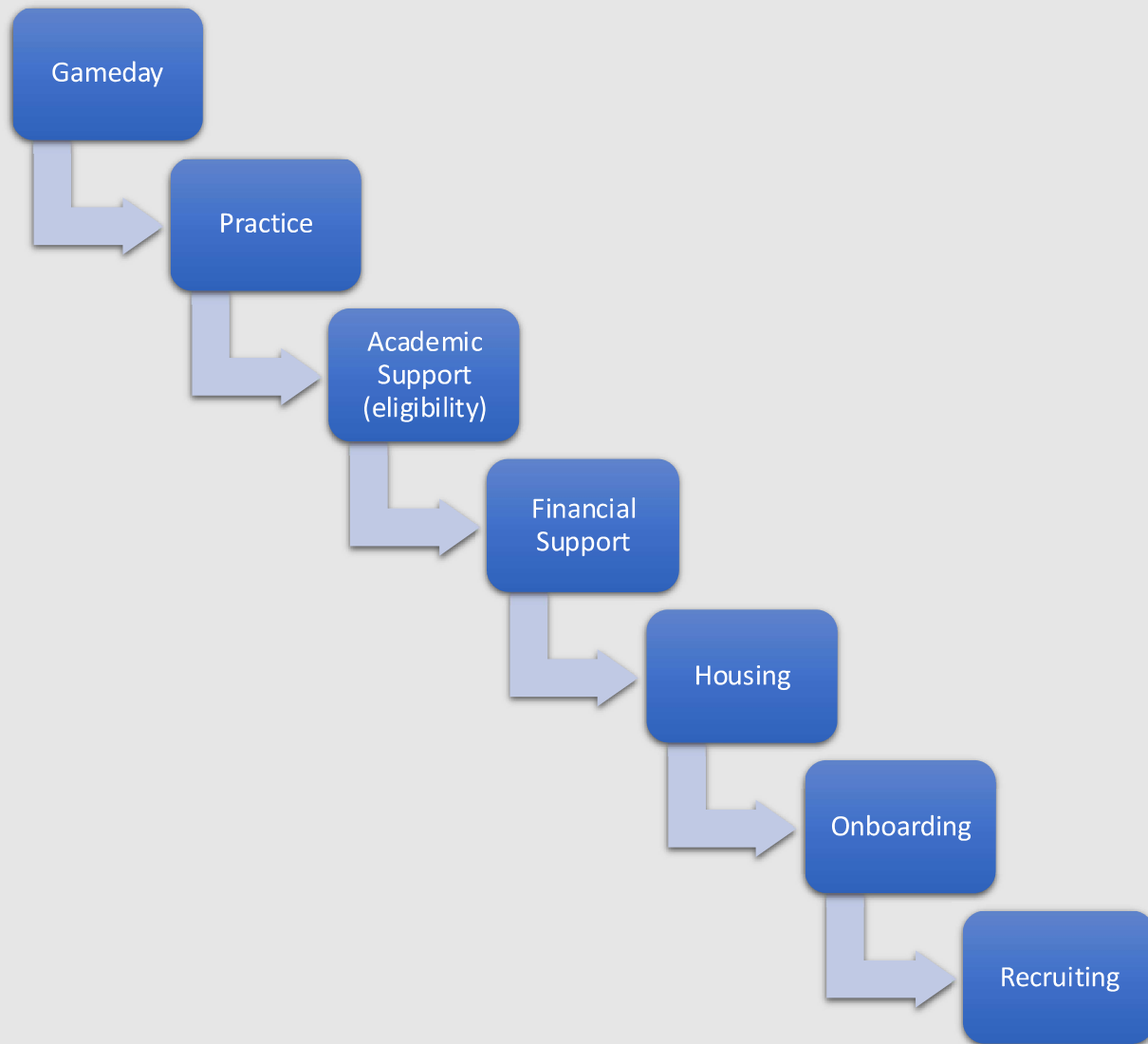
# Cerro Coso Athletics

30,000 foot view





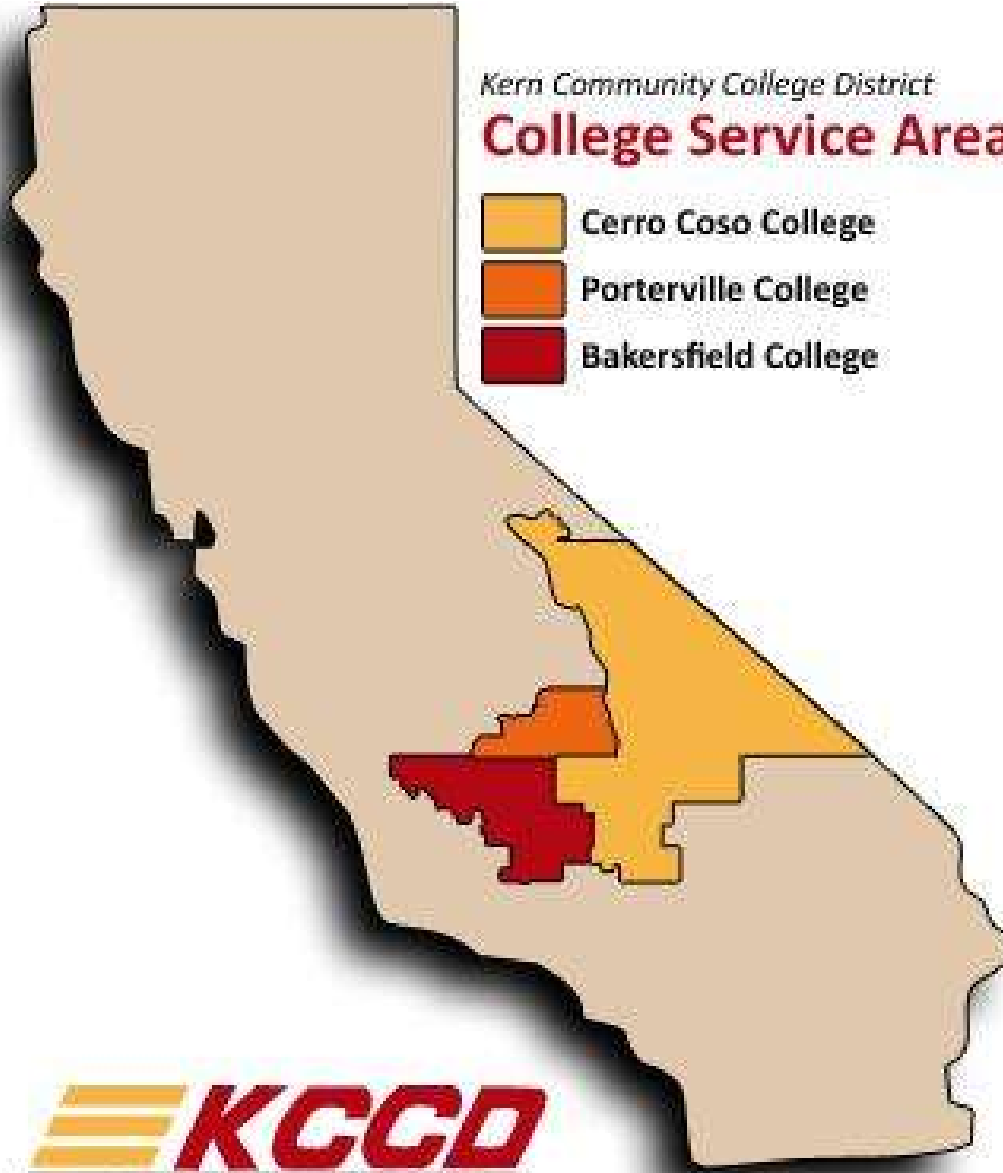


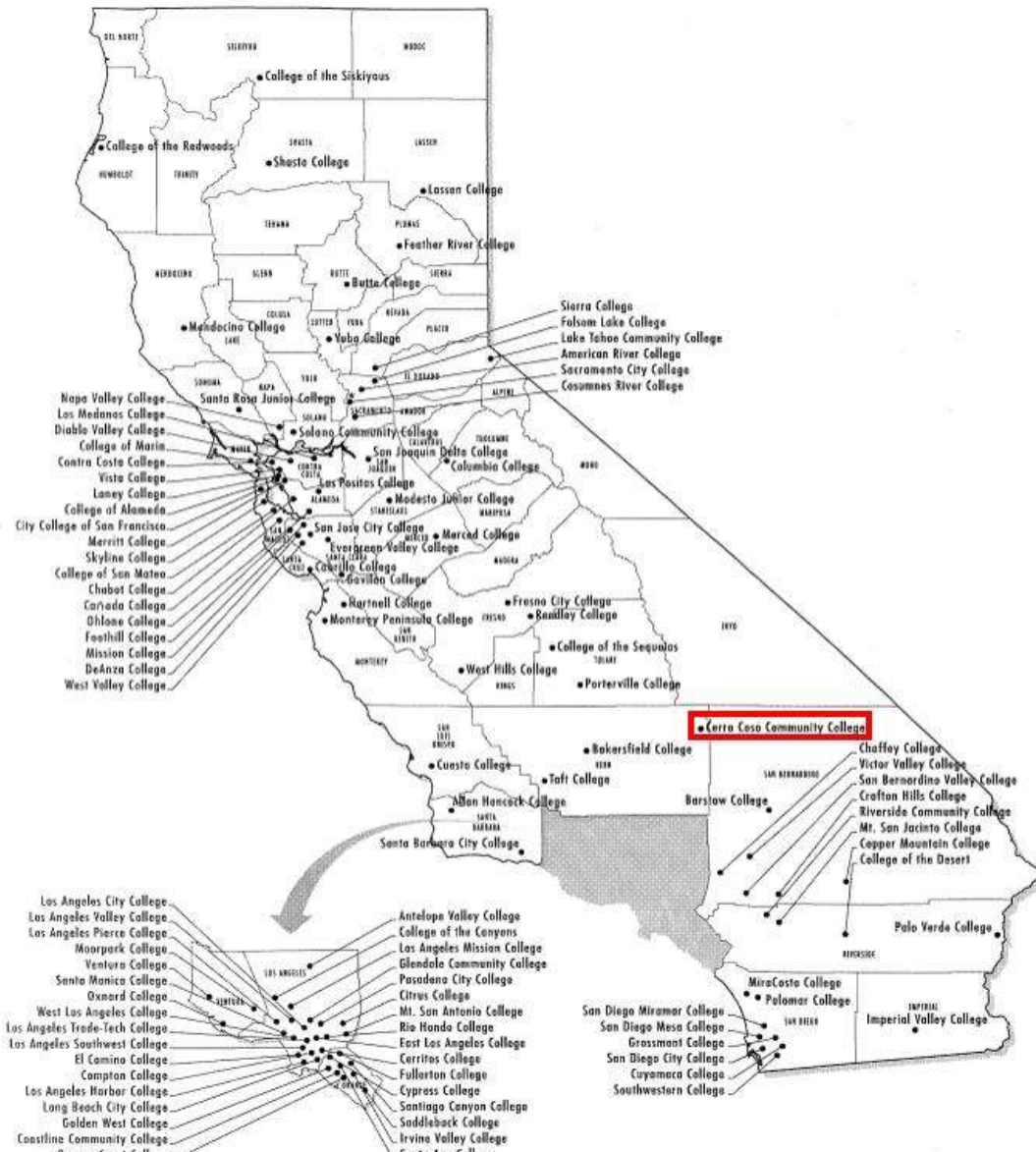


*Kern Community College District*

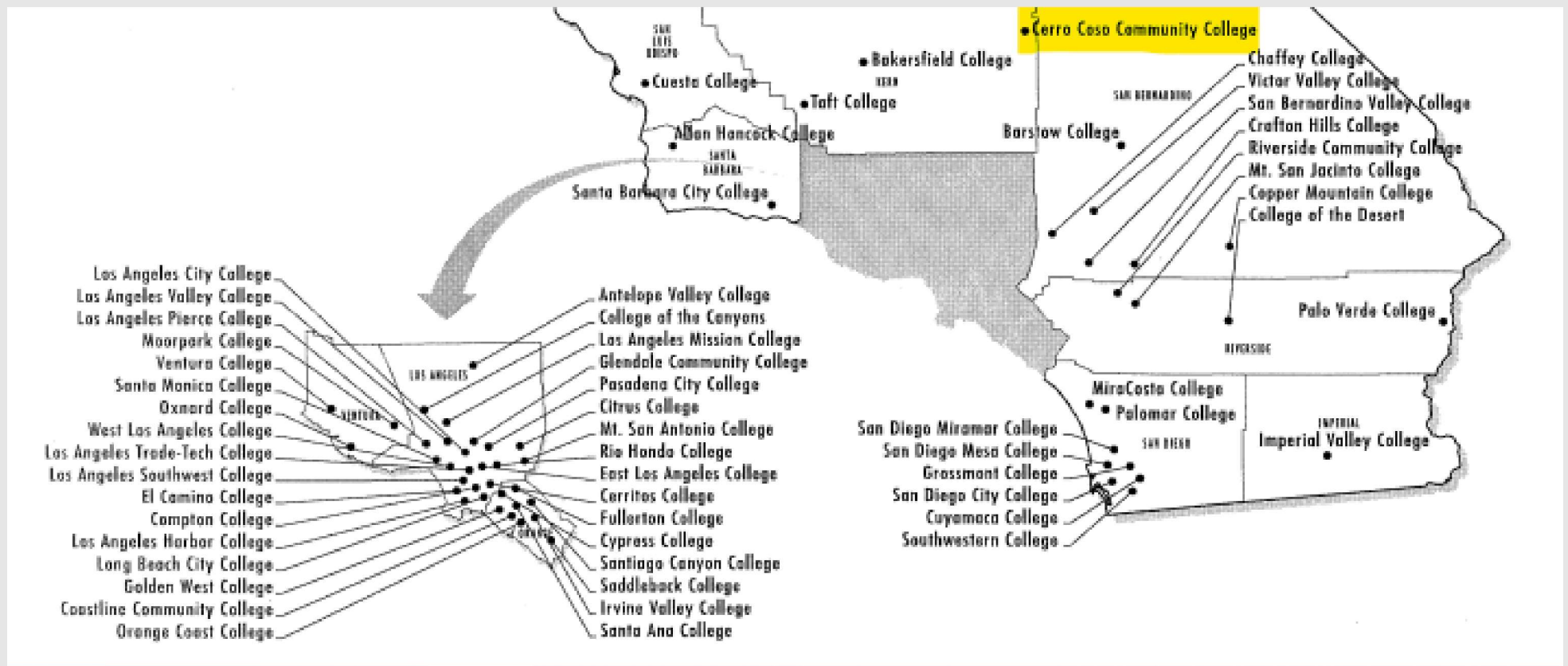
## **College Service Areas**

-  Cerro Coso College
-  Porterville College
-  Bakersfield College





## 50+ community colleges in SoCal



Within our “local” service area,  
there is one major commuter  
high school to recruit from.



**Burroughs HS**  
**22-23 Varsity Baseball Roster**

**Address**  
 500 E French St  
 Ridgecrest, CA 93555-3859

Name	Pos.	Gr.	Ht.	Wt.
[Redacted]		Jr.		
[Redacted]		Jr.		
[Redacted]		So.		
[Redacted]		<b>Sr.</b>		
[Redacted]		Sr.		
[Redacted]		So.		
[Redacted]		Sr.		
[Redacted]		So.		
[Redacted]		Sr.		
[Redacted]		So.		
[Redacted]		<b>Sr.</b>		
[Redacted]		Sr.		
[Redacted]		Jr.		
[Redacted]		Sr. —		
[Redacted]		Fr.		
[Redacted]		Jr.		
[Redacted]		Jr.		

Cerro Coso Fall BB Roster: 46

BHS Seniors: 7 (lost 1 recruit)

Committed to CCCC: 2

44 player deficit

**Burroughs HS**  
**22-23 Varsity Boys Basketball Roster**

**Address**  
 500 E French St  
 Ridgecrest, CA 93555-3859

#	Name	Pos.	Gr.	Ht.	Wt.
2	[REDACTED]	G	Jr.	5'9"	160
3	[REDACTED]	SG	Jr.	5'9"	145
5	[REDACTED]	F	Jr.	6'2"	166
10	[REDACTED]	G	Sr.	6'2"	165
15	[REDACTED]	G	Jr.	5'9"	175
20	[REDACTED]	PF	Sr.	6'6"	200
23	[REDACTED]	PG	Fr.	5'9"	135
25	[REDACTED]	SG	Sr.	5'6"	170
35	[REDACTED]	F	Sr.	6'7"	220
40	[REDACTED]	F	So.	6'6"	210

Cerro Coso Fall MBB Roster: 16

BHS Seniors: 4 (lost 1 recruit)

Committed to CCCC: 1

15 player deficit



# Burroughs HS

## 21-22 Varsity Girls Soccer Roster

### Address

500 E French St  
Ridgecrest, CA 93555-3859

Name	Pos.	Gr.	Ht.
[REDACTED]		So.	
[REDACTED]		Sr.	
[REDACTED]		Fr.	
[REDACTED]		Sr.	
[REDACTED]		So.	
[REDACTED]		Jr.	
[REDACTED]		Sr.	
[REDACTED]		Jr.	
[REDACTED]		Jr.	
[REDACTED]		Jr.	
[REDACTED]		Sr.	
[REDACTED]		Sr.	
[REDACTED]		Fr.	
[REDACTED]		So.	
[REDACTED]		Jr.	
[REDACTED]		Jr.	
[REDACTED]		So.	
[REDACTED]		Jr.	
[REDACTED]		Jr.	

Cerro Coso Fall WSO Roster: \*22 needed

BHS Seniors:            5

18 player deficit

# Recruiting

Prospect -> Recruit -> Student -> Athlete

The process begins a year in advance, through scouting, networking, online recruiting platforms

Coaches arrange visits to campus and begin promoting the Cerro Coso student experience

By the spring/summer, we try to get firm commitments from recruits

Once a commitment is made, the onboarding process begins

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# Onboarding Process

## Onboarding is initially supported through Counseling Services

The counseling technician starts the “warm handoff” from athletics and begins application processes

Consistent follow-up is maintained to ensure the recruit is on track to becoming a student

Once the intake is completed, the technician will then set up the appropriate appointments and direct the recruit through:

- Admissions
- Counseling and advising
- Financial Aid
- Additional support services as needed

*This process is not complete until the recruit registers for class*



# Housing and coordination

Per CCCAA regulation, CA community colleges cannot subsidize athlete housing

The role of a coach during the recruiting process is limited to coordinating room mates and directing the recruits to appropriate property managers to find housing

# Financial Support

All recruits are directed through financial aid to determine how we can best support their need

Incoming recruits **should** have completed their FAFSA by the spring of their senior year

Determining financial need is major component during the recruiting process because this is a competitive market up to this point in cycle

Many out of state recruits will evaluate the financial cost/benefit of committing to Cerro Coso at this point

When possible, supports through local basic needs programs (ACCESS) are encouraged










- CalWORKs / CC Marketplace / Laptop Loan....

Student employment, typically federal work study often makes it possible for a recruit to sustain their financial need during their time as a student at CCCC

# Academic Support

Coordination between the athletic department, counseling services and the LAC are the primary supports provided to student athletes, following Guided Pathways models

- Counseling supports the intake and builds education plans for every student athlete
- Athletes must be enrolled in a minimum of 12 units during their season of play and complete 24 units while maintaining a 2.0 to continue second season of participation
- Counseling provides multiple grade checks throughout each semester
- Counseling provides weekly eligibility checks to monitor compliance of the CCCAA bylaw
  
- Consistent weekly check ins are provided by the Academic Support Specialist for every athlete
- The Academic Support Specialist reports the monitoring progress and study hall requirements back to the department
- Tutoring services are directed for at-risk student athletes

MARCH					
A	THU 02	at	 Bakersfield College	Final	W, 8-3
H	SAT 04	vs	 Victor Valley *	Final	W, 17-4
A	MON 06	at	 San Bernardino Valley * <small>Rescheduled from 2/25</small>	Final	W, 11-4
H	TUE 07	vs	 Mt. San Jacinto *	Final	L, 11-8
A	THU 09	at	 Chaffey *	Final	L, 5-2
H	WED 15	vs	 San Bernardino Valley * <small>Final - 9 innings</small>	Final	W, 13-8
A	THU 16	at	 San Bernardino Valley *	Final	L, 7-6
H	SAT 18	vs	 San Bernardino Valley *	Final	L, 6-4
H	THU				

# Practice and Play

Each team has a Traditional and Non-traditional season practice schedule

Practices are listed as an intercollegiate or conditioning class in our CCCC schedule and traditionally run at 10 hours/week for the entire semester

This is preparation to compete at the highest level possible in intercollegiate competition

Every sport has a schedule that is built to compete throughout California that includes home and away games



GAMEDAY!





“Athletics is the front porch of the university. It’s not the most important room in the house, but it is the most visible”

- Enrollment management and admissions growth
- Revenue generation
- Campus life
  - Games
  - On ground students
  - Campus participation
- Community engagement



# Graduation – Transfer – **TAKE** *flight*



## Navigate & Care Coordination

- New Care Units – Financial Aid, Admissions & Records, Athletics
- Appointment scheduling
- Use of Alerts & Cases functionality for referrals





LUNCH

# Our Students

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- 38% first generation O
- 33% economically disadvantaged
- Over 50% half to full-time job
- 59% report food insecurity
- 35% at least one child under 18
- 45% concerned about college cost



***The majority of our students live in rural communities, some very remote, and do not have access to social and economic services available in urban communities.***





# Student Profiles and Data

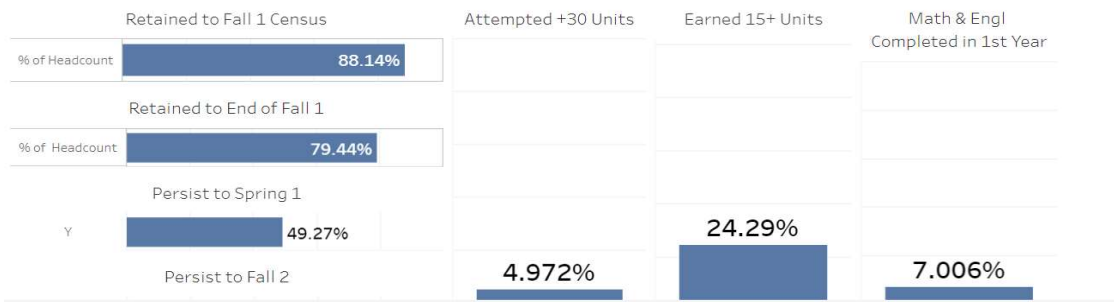
Academic Period: Fall 2022 | Primary Ethnicity Filter: (All) | Gender Filter: (All)

Fall 2022 First Time Students  
*Gender: All, Ethnicity: All*

Of the 885 Cerro Coso Students in this Cohort Enrolled in At Least One Course on the First Day of Class...

Average Age	Economically Disadvantaged	First Generation Status
30.21	24.07%	28.70%

Enrolled Full Time In 1st Term	Have an Ed Plan	Visited a Counselor	Special Programs
25.99%	41.02%	53.67%	9.492%



[Student Snapshots:](#)  
[Student Snapshots by](#)  
[Gender & Ethnicity -](#)  
[Tableau Cloud](#)

**Vision:** Our program will provide an atmosphere where individuals are respected and recognized for their uniqueness. We will offer encouragement and support to foster each person's self-esteem, autonomy, competence and success.

**IWV and Cal City locations**

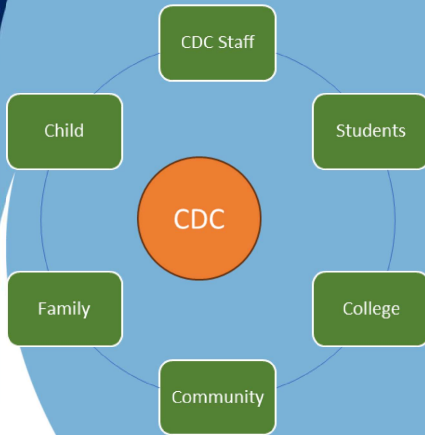
- IWV M- F 7:45-5:00 18 months to 5 years
- Cal City M-F 8:30-11:30 (AM Class) 12:30-3:30 (PM Class) Preschool age (3 to 5 year old)

Classified teaching staff are credentialed via the California Commission on Teacher Credentialing  
Funded KCCD wide by contracts with

- CA Department of Education (CDE) as part of UPK umbrella (CSPP)
- CA Department of Social Services- Child Care and Development Division (CCTR)
- Child and Adult Care Food Program (CACFP)

**UPDATES**

- New Revised State Median Income Guidelines & Family Fee schedule
  - qualified families pay no more than 1% of Gross Monthly Adjusted income for child care fees
- New guidelines for classroom programmatic implementation
- Requirement that 7.5% of total population of children enrolled are identified as having expectational needs
- identification and reporting of Dual Language Learners



# Child Development Center Activity



## Financial Aid

- 24/25 FAFSA Updates
  - No more housing question
  - All parents must create an FSA ID, even those without an SSN. They are utilizing their address and email address
  - All persons on the FAFSA must provide consent for DOE to receive tax information or confirming of non-filing status directly from the IRS. No more IRS Data Retrieval
  - Streamlines children in school based on FAFSA completion
    - If one sibling completes a FAFSA with the same parents, the other sibling who completes FAFSA will be counted automatically
  - No more EFC (Expected Family Contribution) moving to SAI (student Aid Index)
    - Beneficial for many of our students who would normally not be eligible
- Student Financial Wellness
  - Presentation by Alex Muya





## Basic Needs Updates

- Update
- Referral Process
  - Guidelines/documentation/tracking
  - Limitations
  - Maximizing other programs
- Marketplace-All Campuses
  - What is available
    - Snack cart changes
    - More than just food.
  - Suggestion on other needs?
- CalFresh
  - State mandated partnerships-Assembly Bill 1326
  - Training-County of Kern Liaison
- TimelyCare/Medical
  - Dual Enrollment/parent consent
  - Medical-Covered California





A banner for TimelyCare. On the left, the 'timelycare' logo is in white. The main text reads 'Virtual care from anywhere.' in white. Below this, it says 'TimelyCare offers 24/7 access to virtual care, self-care, and well-being tools.' On the right, there is an illustration of a woman's face. Overlaid on the illustration is a white sign that says 'To get started, enter your school email or create an account.' Below the sign, it says 'All fields marked with asterisks are required\*' and 'Email Address\*' with a text input field.

### TimelyCare

**Student Information**

Student Name	Select Gender	Select Role	CC Student ID Number
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Phone number	Email address		
<input type="text"/>	<input type="text"/>		

[Add another party](#)

**Questions**

Please select which service(s) may be needed. You can select multiple, if/as needed. (Required) (Required)

- Clothing
- Food
- Hygiene
- Mental Health
- Physical Health
- Technology
- Housing

### CC Basic Needs Referral form

Cerro Coso Community College Basic Needs Center strives to support students to be successful by ensuring their basic needs are met through resources, access, and advocacy. Basic needs include access to nutritious foods, mental and physical healthcare, technology, transportation, and more. Having one's basic needs met has a direct impact on the academic performance, mental health, physical health, and holistic well-being of our students.

# Professional Development

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- Accessibility 101 and Basic Document Accessibility
- Active Shooter Training- October 27th and November 3rd
- Safe Zone Training
- CalFresh Training
- English->Spanish Training/Options
- Other?



Digital  
Accessibility





# Access Programs

- **Program Descriptions**
  - **What are Access Programs?**
    - ✓ **EOPS:** Extended Opportunities Program and Services
    - ✓ **CARE:** Cooperative Agency Resources for Education
    - ✓ **CalWORKs:** California Work Opportunity and Responsibility to Kids
    - ✓ **DSPS:** Disabled Student Program and Services
    - ✓ **NextUp:** Current and Former Foster Youth Educational Support
  
- **Updates**
  - Recent Staffing Changes (New Faces)
    - ✓ Director – Henry Covarrubias
    - ✓ Program Coordinator – Chandler Petrovich
    - ✓ SSA – Cecilia Godinez
    - ✓ Alternative Media Specialist - Vacant
  - AY 2023-24 Program-level priorities



# Communication

**Events and Activities** (for that week, maybe a little beyond for planning purposes)

**Service Spotlight-** one service or part of a service we highlight that week

**Sayings from Students-** a quote, a tip, a joke, saying or SOMETHING from a student- envisioning a pic and a little info about that student to go with it (major, years at CC, etc.) this is one of the things I would probably need help with. We could also use this spot to highlight accomplishments, MAYBE? I would want it to be accessible and interesting to all students. Would want to include site students and activities as well. I don't think it is feasible to do separate. I would also want to include online and ISEP students.



# October Upcoming Events and Activities

9<sup>th</sup> through 12<sup>th</sup>- IWV & Virtual Transfer Week

16<sup>th</sup> through 20<sup>th</sup>- Undocumented Student Week of Action- Webinars will be available through the Chancellor's office

17<sup>th</sup>- IWV College Transfer Day 10 am to 2 pm

18<sup>th</sup>- IWV Undocumented Student Week of Action: Paint Night 5:30 to 8:00 pm

19<sup>th</sup>- IWV & Virtual Scholarship Workshop for Undocumented/AB540 Students  
12:30 to 1:30 and 5 to 6 pm

20<sup>th</sup>- Tehachapi Friday Night Frightful Flick! 6:30 to 9:30 pm



# October Upcoming Events and Activities

20<sup>th</sup> through 22<sup>nd</sup>- Desert Empire Fair (Booth) 4 pm to 10 pm

23<sup>rd</sup> through 26<sup>th</sup>- Bishop Mexican Consulate 8 am to 5 pm

24<sup>th</sup>- IWV CC Pathways & Career Day 8 am to 1 pm

25<sup>th</sup>- IWV MOTH (Movies on the Hill) 7:30 pm to 9:30 pm

26<sup>th</sup>- IWV Cybersecurity Info. Session 1:30 pm to 2:30 pm

27<sup>th</sup>- IWV Trunk-or-Treat, Kerr McGee Come See Outreach starting at 4:30 pm!



## November Upcoming Events and Activities

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1<sup>st</sup>- IWV OneStop Wall of Courage Coffee & Donuts Event 8 to 10 am

3<sup>rd</sup>- Tehachapi Senior Day! 8 am to 12 pm

9<sup>th</sup>- Tehachapi Veterans Day Event 12:30 to 1 pm

9<sup>th</sup>- IWV MOTH (Movies on the Hill) in collaboration w/ Veteran Services  
7:30 pm to 9:30 pm

16<sup>th</sup>- IWV LRC Wall of Courage Coffee & Donuts Event 8 to 10 am

29<sup>th</sup>- IWV Wall of Courage Showcase Event 4 to 6 pm





# Upcoming Open House & Rapid Enrollment Events

November 2023

2<sup>nd</sup>- All Campuses Virtual Parent Night & Open House Event 6 to 7:30 pm

7<sup>th</sup>- IWV Open House & Rapid Enrollment Event 2 to 6 pm

13<sup>th</sup>- Bishop Open House & Rapid Enrollment Event 9 am to 6 pm

14<sup>th</sup>- Mammoth Open House & Rapid Enrollment Event 9 am to 6 pm

16<sup>th</sup>- Tehachapi Rock EnRoll Event: One-Day Express College Registration 10 am to 5 pm

28<sup>th</sup>- All Campuses Virtual Dual & Concurrent Enrollment Workshop 6 to 7:30 pm



End