

ONLINE COUNSELING

How to Schedule an Online Counseling Appointment



Online Counseling is an easy way for students to meet with a counselor in a virtual space.

Contact the Counseling department via email at: counseling_forms@cerrocoso.edu

Contact your home campus and schedule an online counseling session:

Ridgecrest (Main) Campus and CC Online(760) 384-6219

Kern River Valley(760) 384-6395

ESCC Bishop(760) 872-1565

ESCC Mammoth Lakes(760) 934-2875

East Kern: Edwards AFB(760) 384-6282

East Kern: Tehachapi661-823-4986

EOPS/DSPS/CARE/CalWORKS & Foster Youth (Access Programs)(760) 384-6250

Be Prepared for Your Appointment

When it's time to join the meeting

1. Click on link received in confirmation email for your appointment.
2. Web browser will open and you be prompted to launch your Zoom meeting.
3. Launch your ZOOM meeting.
4. Once logged in, you will be placed in a waiting room, when your counselor is ready they will start the appointment.

Online Counseling Requirements

- Use a laptop or desktop if meeting via Zoom
- Use Chrome or Firefox as your Internet browser
- Have a microphone and a webcam activated (headset with microphone highly recommended)
- Test your webcam and audio prior to meeting.
- If meeting via phone, go to a quiet area.

**GET
STARTED
TODAY.**

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