

## Student Welcome Letter

[CCCC Banner Image]

<<sys\_date> in Month\_dd\_yyyy>>

Dear <<First Name>>,

YOU'RE IN, CONGRATULATIONS! You've been officially accepted to Cerro Coso College as a(n) <<ed journey type from CCC Apply/Banner>> in the <<major/pathway>>. On behalf of the entire team at Cerro Coso College, we are excited to welcome you!

### Things to Know:

- Your Cerro Coso College Student ID: <<@00999999>>
- Your username **and** Cerro Coso email address is:  
<<[firstname.lastname1120@email.cerrocoso.edu](mailto:firstname.lastname1120@email.cerrocoso.edu)>>.
  - **Note: The email address assigned will be the college's primary method of communication with you and grants you access to other information as a student, including enrollment and financial aid status. You are encouraged to check your student email account regularly.**

### Your Next Steps:

1. Create an OKTA account. Your secure identity and login to campus resources is a top priority of Cerro Coso College and the Kern Community College District. As a student, you will utilize technology-based resources to register for classes, access your email, and other online learning-based tools and OKTA is used to login securely. A one-time set up is required. [Visit the OKTA setup page here.](#)
2. Visit the [Steps to Enroll](#) page. Here, you will learn how to apply for Financial Aid, complete an online orientation, arrange to meet with a Counselor, and register for classes.
3. If you are a Veteran or Veteran Dependent, you can find more information on resources and support services [here](#).

We're honored and excited that you've chosen to take advantage of the personal attention, high-quality support services, and affordable education you get at Cerro Coso College. Regardless of whether you're looking to get training in a career or transfer to university, you are joining the proud tradition of thousands of highly successful Cerro Coso graduates.

You've made the most important first step! Now, let us help you navigate your way to get registered for classes! If you have any questions about completing your next steps, please contact the Cerro Coso College Counseling Department at 760-384-6219. You can also chat with a live agent via our Ocelot platform. In the bottom right corner of the Cerro Coso homepage, click: **Questions? Ask Wiley**. Then type "live agent" and select which department you would like to speak to. Live agents are available: Monday-Thursday, 8:00am – 10:00am, and 3:00pm – 5:00pm and Fridays, 8:00am-12:00pm.

Sincerely,

**Admissions & Records**  
**Cerro Coso College**  
**[CCCC Shield]**