

Ticket List (8)

Mass Action Mass Edit

Limit: 25

<input type="checkbox"/>	Ticket #	Date Created	Status	Customer	Account Name	SLA	Ticket Origin	User Type	College	Location	Request Type	System	Request Type Detail	Request Details	Fac/Staff system	Banner Detail	Equipment N
<input checked="" type="checkbox"/>	8171-64991	1/13/2016 8:28 AM PST	L2: Closed	Karee Hamilton		System Default	KCCD Web	Faculty	Cerro Coso College	South Kern Campus	Banner		Banner Performance	I am at the Tehachapi office today (x5103) and I am unable to login to Banner. The error message I am receiving says "Application Blocked. Click for details" "User has denied privileges to the code." Then I have the option to click on "Details" "Ignore" or "Reload." Thank you, Karee			
<input checked="" type="checkbox"/>	8171-64012	11/30/2015 1:55 PM PST	L2: Closed	Karee Hamilton		System Default	KCCD Web	Faculty	Cerro Coso College	Cerro River Valley Campus	Not Listed - Other			We will be hosting an event tomorrow in Tehachapi and I will need a projector and laptop. Sorry for the late request. I will need to pick up projector and laptop before 2:00 tomorrow (Dec. 1st) and I will return on Thursday, Dec. 3rd.			
<input checked="" type="checkbox"/>	8171-63235	10/19/2015 1:26 PM PDT	L2: Closed	Kristie Chavez		System Default	KCCD Web	Staff	Cerro Coso College	Kern River Valley Campus	Desktop/Laptop/Mobile Device		Computers/printers/peripherals/mobile	I was told a second monitor would greatly help me. Is there a chance we can get one sent to the Tehachapi campus? LAPTOP REQUEST We will be hosting an Open House event at our Tehachapi site on Thursday, October 29th from 3:00-8:00pm. We will offer the placement exam, and need additional computers/laptops. We currently only have 3 student computers, and would like to have additional laptops for the evening. May we borrow 5-8 laptops for students to use for the placement exam? I will need to pick up the laptops the night before (October 28th before 5pm) in Ridgecrest. Thank you, Karee X5103- Tehachapi...			
<input checked="" type="checkbox"/>	8171-62918	10/8/2015 3:04 PM PDT	L2: Closed	Karee Hamilton		System Default	KCCD Web	Faculty	Cerro Coso College	South Kern Campus	Not Listed - Other						
<input checked="" type="checkbox"/>	8171-61081	8/12/2015 4:11 PM PDT	L2: Closed	Karee Hamilton		System Default	KCCD Web	Faculty			Not Listed - Other			Install SARS on two employee			

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<input checked="" type="checkbox"/>	8171-60257	7/9/2015 12:39 PM PDT	Closed	Cole Patterson		System Default	BbSS Chat	Student	Cerro Coso College	Off Campus - Distance Learner	Admissions/Update Form			computers at the Cerro Coso Tehachapi location. Hey I was trying to attend this upcoming semester. I've completed my orientation but it says I need to do assessment, counseling & education plan. Would I be able to do that online? I live in Tehachapi and don't currently have any means of getting to the campus.			
<input checked="" type="checkbox"/>	8171-58805	5/18/2015 5:22 PM PDT	L2: Closed	Karee Hamilton		System Default	KCCD Web	Faculty	Cerro Coso College	Cerro Coso IWV Campus	Desktop/Laptop/Mobile Device		Computers/printers/peripherals/mobile	Hi, Information Night at Tehachapi High School on Tuesday, May 26th will require a laptop, projector, and extension cord. The high school is providing a screen. I will be out of the office on Tuesday, May 26th so you can give requested items to Paula Suarez by 12:00pm. The laptop, projector, and extension cord will be returned by Paula Suarez.			
<input checked="" type="checkbox"/>	8171-54665	12/10/2014 10:51 AM PST	L2: Closed	Mabel Medina		System Default	KCCD Email	Staff	Cerro Coso College	South Kern Campus	Access Issue Fac/staff		Other	This is Mabel, the Ed Advisor at East Kern. I'm in Tehachapi today with the laptop and having trouble accessing Banner? Can you help me out? Can you remote in? I can't use phone out here. Thank you! Mabel Medina	Banner INB		