

	IWV	ESCC	KRV	ONLINE	TOTAL
Total Surveys	42	1	8	6	57
Male	25	0	4	0	29
Female	16	1	4	6	27
I visit the library					
Daily	18	0	3	0	21
Weekly	14	0	3	0	17
Occasionally	5	0	2	1	8
Rarely	5	1	0	3	9
Never	1	0	0	2	3
I use electronic resources					
Daily	10	0	3	1	14
Weekly	11	0	3	0	14
Occasionally	12	0	0	3	15
Rarely	5	1	1	1	8
Never	4	0	0	1	5
The LRC space is pleasant					
Strongly Agree	30	0	3	1	34
Agree	10	1	3		14
Neutral	1	0	1	1	3
Disagree	0	0	0	0	0
Strongly Disagree	0	0	1	0	1
Don't Know	1	0	0	4	5
Satisfied with the library hours					
Strongly Agree	27	0	2	1	30
Agree	11	1	1	0	13
Neutral	2	0	1	1	4
Disagree	2	0	1	0	3
Strongly Disagree	0	0	3	0	3
Don't Know	0	0	0	4	4
Aware of Databases					
Strongly Agree	23	0	4	1	28
Agree	13	1	1	1	16
Neutral	4	0	1	2	7
Disagree	0	0	1	1	2
Strongly Disagree	1	0	1	0	2
Don't Know	1	0	0	1	2
Library Collection is Adequate					
Strongly Agree	24	0	1	1	26
Agree	10	0	2		12

Neutral	3	1	4	2	10
Disagree	0	0	0	0	0
Strongly Disagree	1	0	1	0	2
Don't Know	3	0	0	3	6

Access to Collection is Adequate

Strongly Agree	28	0	2	1	31
Agree	12	1	1	1	15
Neutral	1	0	3	4	8
Disagree	0	0	1	0	1
Strongly Disagree	0	0	0	0	0
Don't Know	0	0	1	0	1

Computers Access is Adequate

Strongly Agree	25	0	3	1	29
Agree	12	1	1	1	15
Neutral	3	0	0	2	5
Disagree	0	0	2	0	2
Strongly Disagree	0	0	2	0	2
Don't Know	0	0	0	2	2

Comfortable Asking the Librarian Questions

Strongly Agree	32	0	5	1	38
Agree	6	1	2	1	10
Neutral	4	0	1	1	6
Disagree	0	0	0	0	0
Strongly Disagree	0	0	0	0	0
Don't Know	0	0	0	3	3

Library Staff is Helpful

Strongly Agree	29	0	3	1	33
Agree	10	0	2	2	14
Neutral	3	1	2	1	7
Disagree	0	0	0	0	0
Strongly Disagree	0	0	0	0	0
Don't Know	0	0	1	2	3

Attended a Library Workshop

Strongly Agree	15	0	1	1	17
Agree	2	0	2	0	4
Neutral	2	0	0	0	2
Disagree	3	1	1	1	6
Strongly Disagree	6	0	2	2	10
Don't Know	13	0	2	2	17

A Librarian has Spoken to My Class

Strongly Agree	27	0	4	0	31
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Agree	5	1	2	0	8
Neutral	0	0	0	0	0
Disagree	1	0	0	4	5
Strongly Disagree	4	0	1	0	5
Don't Know	4	0	1	1	6

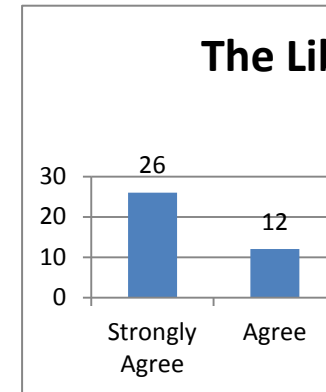
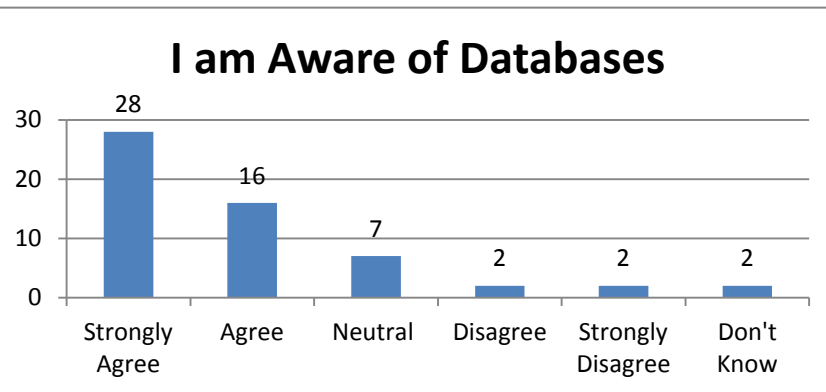
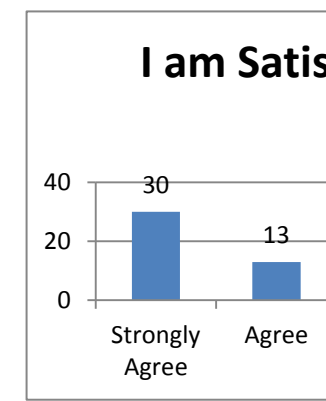
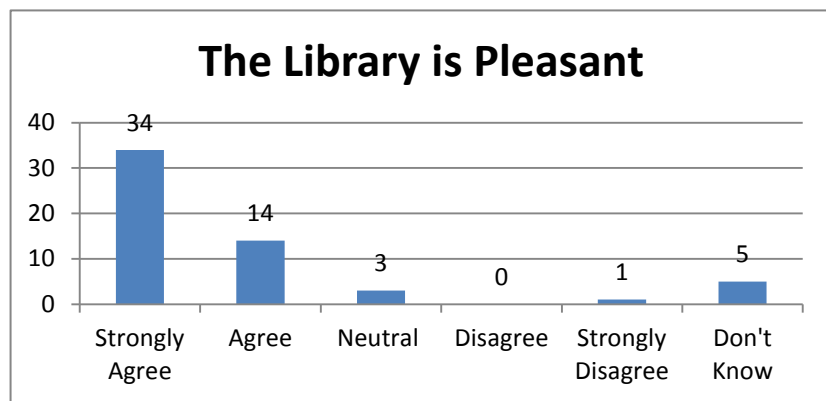
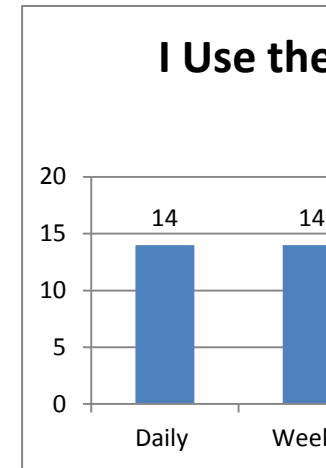
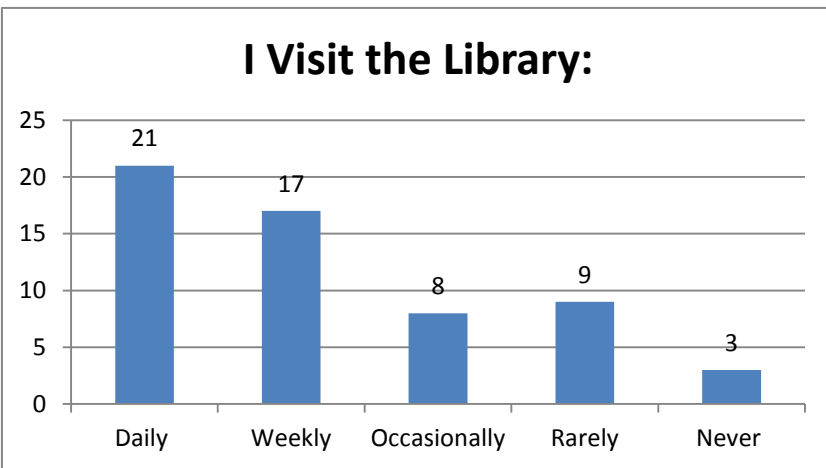
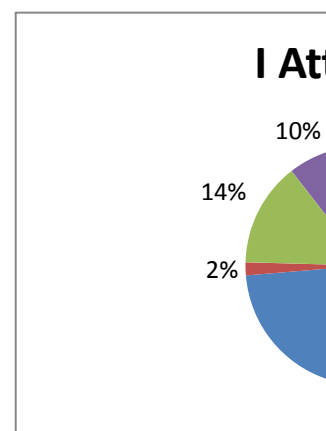
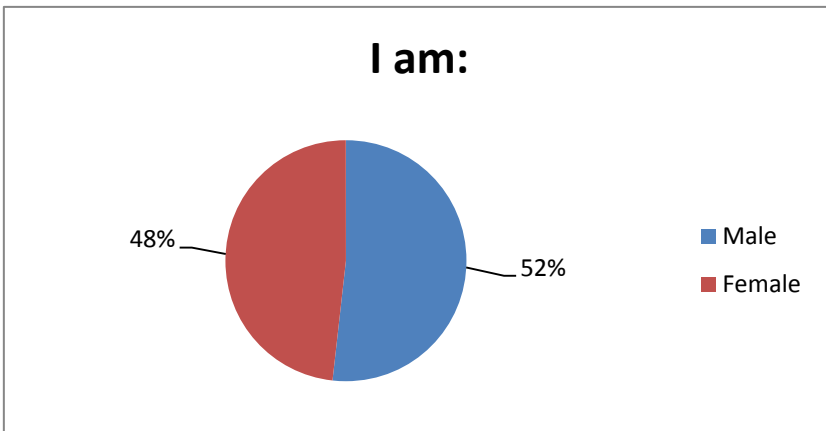
I Go to the Library to

Study	37	1	1	3	42
Find Resources	29	1	1	6	37
Use Computers	29	0	1	3	33
Use Laptops	9	0	0	1	10
Make Photocopies	5	0	0	1	6
Use Study Rooms	15	0	0	1	16
Get help from a librarian	7	1	0	0	8
Attend Class	2	0	0	0	2
Attend workshops	2	0	0	1	3
Other (Specify)	4	0	4	0	8

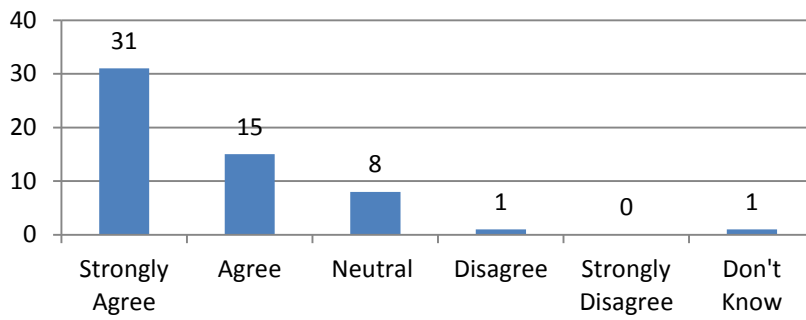
Tutoring	Printing
Read books	Printing
HW	Tutoring
HW	Online HW

Additional Comments

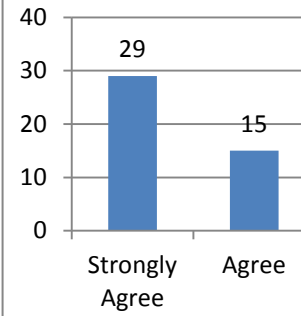
Longer hours at KRV. A brand spanking, dripping wet, new ca
 Not enough computers. The main lab has classes in there. (K
 Not open enough hrs to access computers. It is usually loud
 I think the library should be open more often and longer hou
 I find the library very beneficial to me. Great environment, a
 Open on Saturday :) (IWV)
 Great help and very friendly! Thank you! (IWV)
 Provide tutors for all the courses and online courses. (IWV)
 I love the resources in the library and use them frequently. (I
 I find the hours a bit frustrating even though I believe the lib
 The ladies behind the desk and the librarian, they are helpful



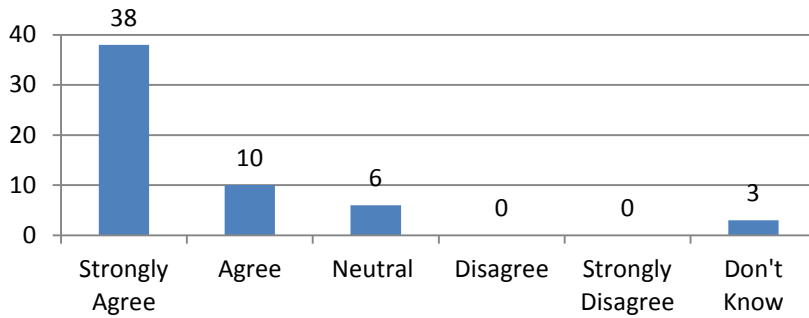
Access to Collections is Adequate



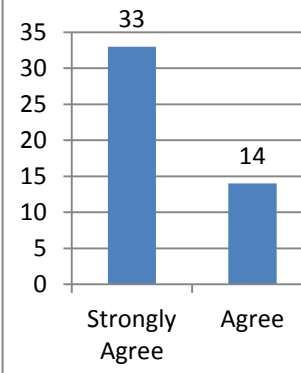
Compute



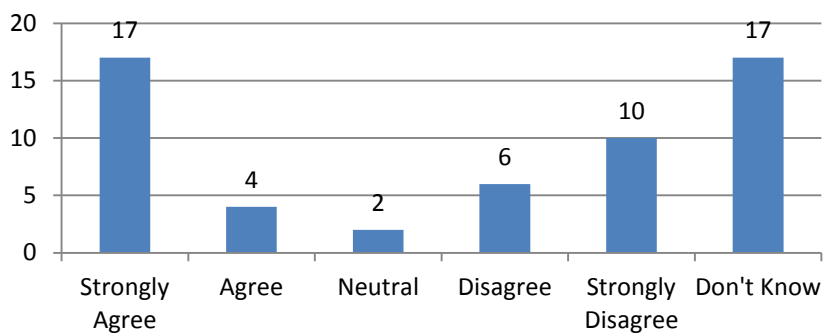
I am Comfortable Asking the Librarian Questions



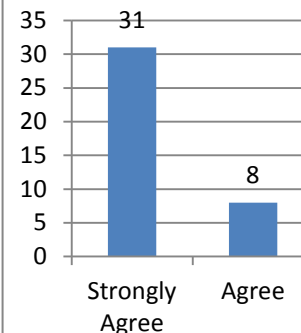
The Libr



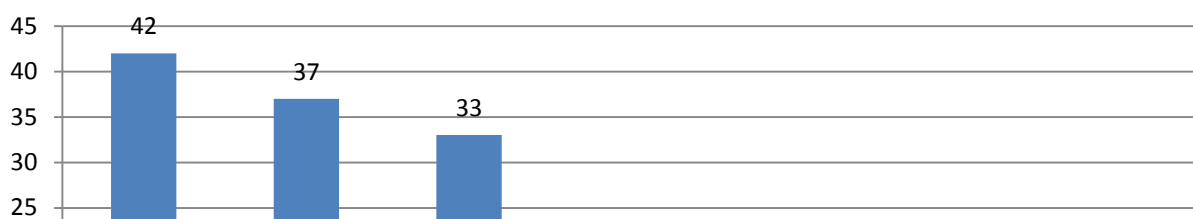
I have Attended a Library Workshop

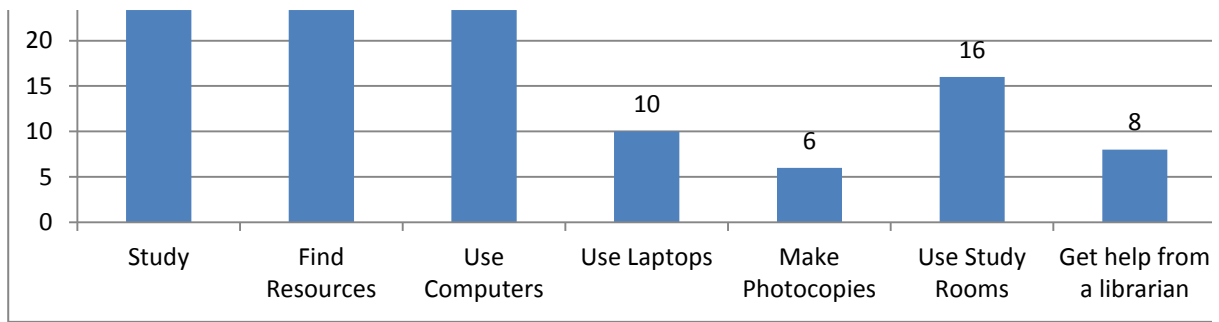


A Librarian



I Go to the Library to:





ar smell college for KRV with the latest and greatest of everything, darn the expense, with a state-of-the-art (KRV)

-(talking in room & hallways) Not a place to focus & study - Too many distractions. (KRV)

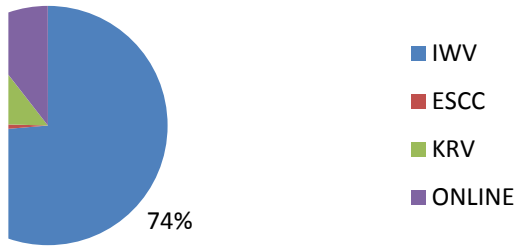
irs. (KRV)

and the librarians are very respectful, kind, and very helpful (IWV)

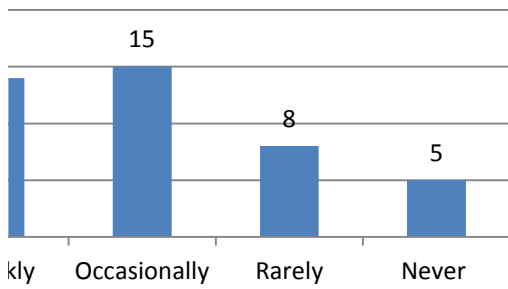
IWV)

rary staff need lives too and shouldn't have to work all weekend and flex Fridays. But those are the only downsides (IWV)

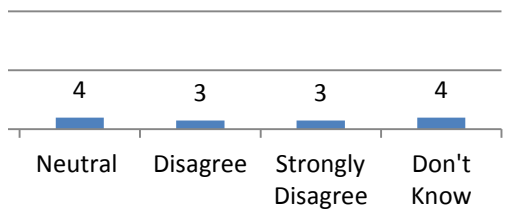
Attend School at:



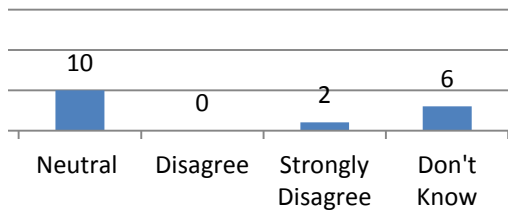
Library's Electronic Resources:



Satisfied with the Library Hours



Library Collection is Adequate



TOTAL

Total Surveys	57
Male	29
Female	27

I visit the library

Daily	21
Weekly	17
Occasionally	8
Rarely	9
Never	3

I use electronic resources

Daily	14
Weekly	14
Occasionally	15
Rarely	8
Never	5

The LRC space is pleasant

Strongly Agree	34
Agree	14
Neutral	3
Disagree	0
Strongly Disagree	1
Don't Know	5

Satisfied with the library hours

Strongly Agree	30
Agree	13
Neutral	4
Disagree	3
Strongly Disagree	3
Don't Know	4

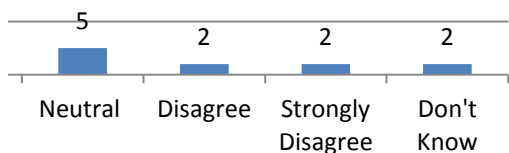
Aware of Databases

Strongly Agree	28
Agree	16
Neutral	7
Disagree	2
Strongly Disagree	2
Don't Know	2

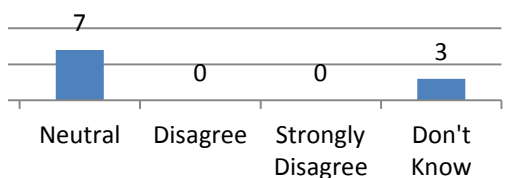
Library Collection is Adequate

Strongly Agree	26
Agree	12

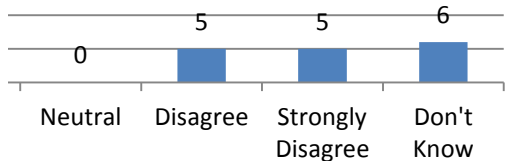
Library Access is Adequate



Library Staff is Helpful



Librarian has Spoken to My Class



Neutral	10
Disagree	0
Strongly Disagree	2
Don't Know	6

Access to Collection is Adequate

Strongly Agree	31
Agree	15
Neutral	8
Disagree	1
Strongly Disagree	0
Don't Know	1

Access to Computers is Adequate

Strongly Agree	29
Agree	15
Neutral	5
Disagree	2
Strongly Disagree	2
Don't Know	2

Comfortable Asking the Librarian

Strongly Agree	38
Agree	10
Neutral	6
Disagree	0
Strongly Disagree	0
Don't Know	3

Library Staff is Helpful

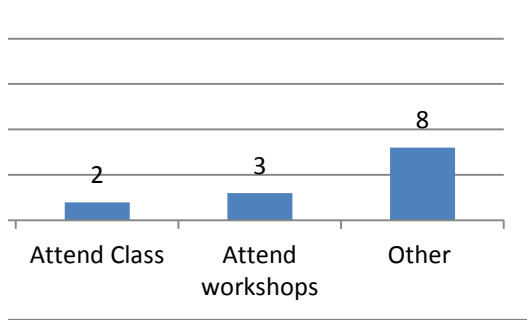
Strongly Agree	33
Agree	14
Neutral	7
Disagree	0
Strongly Disagree	0
Don't Know	3

Attended a Library Workshop

Strongly Agree	17
Agree	4
Neutral	2
Disagree	6
Strongly Disagree	10
Don't Know	17

Class has Visited the Library

Strongly Agree	31
----------------	----



Agree	8
Neutral	0
Disagree	5
Strongly Disagree	5
Don't Know	6

Top Reasons to Visit the Library

Study	42
Find Resources	37
Use Computers	33
Use Laptops	10
Make Photocopies	6
Use Study Rooms	16
Get help from a lib	8
Attend Class	2
Attend workshops	3
Other	8

rt library and top-knotch librarian with at least a Doctor's degree. Thanks I'll be **Additional Comments**

ays I have off to really put in time for my papers/homework...than that I'm VERY VERY satisfied with all the resou

!

e

n Questions

irces and help the library and staff provide. Thank you so much! (IWV)

STUDENT LIBRARY SURVEY

Please circle the option that best describes you and your habits. Your input will help us provide the best library services possible.

1. I am: Male Female
2. I attend the majority of my classes at: IWV ESCC KRV South Kern Online
3. I visit the library: Daily Weekly Occasionally Rarely Never
4. I access electronic resources Daily Weekly Occasionally Rarely Never
 on the library's webpage:

Please circle the number that best describes your opinion of the following statements.

	Strongly Agree		Neutral		Strongly Disagree	Don't Know
5. The Learning Resource Center space is pleasant.	5	4	3	2	1	0
6. I am satisfied with the library's hours of operation.	5	4	3	2	1	0
7. I am aware of the databases and other resources available on the library website.	5	4	3	2	1	0
8. The library's collection (books, ebooks, databases, etc.) is adequate to meet the needs of my coursework.	5	4	3	2	1	0
9. The library provides adequate access to materials (on campus and online) to meet my educational needs.	5	4	3	2	1	0
10. Access to computers in the LRC is adequate to meet my educational needs.	5	4	3	2	1	0
11. I feel comfortable asking the librarian questions.	5	4	3	2	1	0
12. The library staff provides effective instruction in using the LRC resources (both print and online) to help me find information.	5	4	3	2	1	0
13. I have attended a library workshop.	5	4	3	2	1	0
14. I have visited the library with my class to attend a library instruction or orientation session OR the librarian has visited my class to present library instruction.	5	4	3	2	1	0
15. My top 3 reasons to visit the library are to:						
___ Study			___ Use the study rooms			
___ Find resources			___ Get help from the librarian			
___ Use computers			___ Attend class			
___ Use laptops			___ Attend workshops			
___ Make photocopies			___ Other (please specify): _____			

Please include suggestions or additional comments about the library below or on the back.

Student Library User Survey

We want to know what *you* think of the Library! Please take a few minutes to answer the following questions. Your input will help us provide the best library services possible.

1. I am ___ Male ___ Female
2. I am between ages ___ 18-24 ___ 25-30 ___ 31-40 ___ 41-50 ___ 51-60 ___ 60+
3. Number of years at Cerro Coso ___ 1 ___ 2 ___ 3 ___ 4 ___ 5+
4. I visit the library
___ Daily
___ A couple times a week
___ Once a week
___ A couple times a semester
___ Once a semester
___ Never
5. I visit the library to (*check all that apply*):
___ Study
___ Check out books for class
___ Check out books for pleasure
___ Use Reserve texts and materials
___ Find articles using online databases
___ Use the online catalog
___ Check out laptops
___ Use the photocopy machine
___ Watch videos for class
___ Use the study rooms
___ Get help from a librarian
___ Attend class in room 631
___ Attend workshops (MLA & Research Skills) in room 631
___ Other reasons (please specify _____)
6. I use the library resources (online catalog, databases, encyclopedias, etc.) from home or remotely
___ Frequently
___ Sometimes
___ Rarely
___ Never
7. I feel confident using the online databases (Expanded Academic ASAP, InfoTrac, Scientific American Archive Online, etc.)
___ Strongly Agree
___ Agree
___ Neutral
___ Disagree
___ Strongly Disagree
___ I am not familiar with the online databases
8. I feel comfortable asking the librarian questions.
___ Strongly Agree
___ Agree
___ Neutral
___ Disagree
___ Strongly Disagree
___ Not applicable



More on back!



9. If I had a question I would feel comfortable utilizing the “Ask a Librarian” feature on the LRC’s website where you can ask questions 24/7 from any computer.
- Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly Disagree
 - Not applicable
10. The library staff is helpful
- Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly Disagree
 - Not applicable
11. The LRC space is pleasant
- Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly Disagree
 - Not applicable
12. Do you know about the *new* MLA Basics and Research Skills workshops that are offered throughout the spring semester?
- Yes
 - No
13. Are you satisfied with the library’s hours of operation? (Mon–Thurs: 8am–9pm, Fri: 8am–Noon)
- Yes
 - No
14. Would you like to see the library open during the following times (check all that apply):
- Friday afternoon
 - Saturday morning
 - Saturday afternoon
 - Sunday morning
 - Sunday afternoon

Suggestions for the library/additional comments:

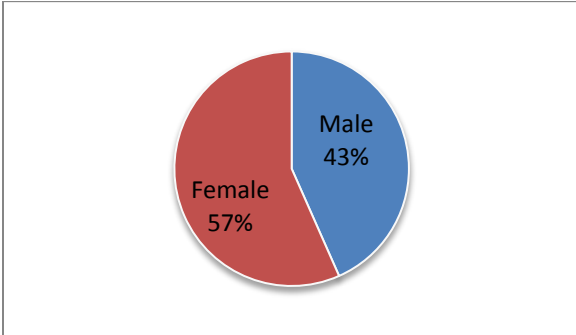
Suggestions for future library services (i.e. more workshops, orientations, etc.):



Thank you for completing the survey!

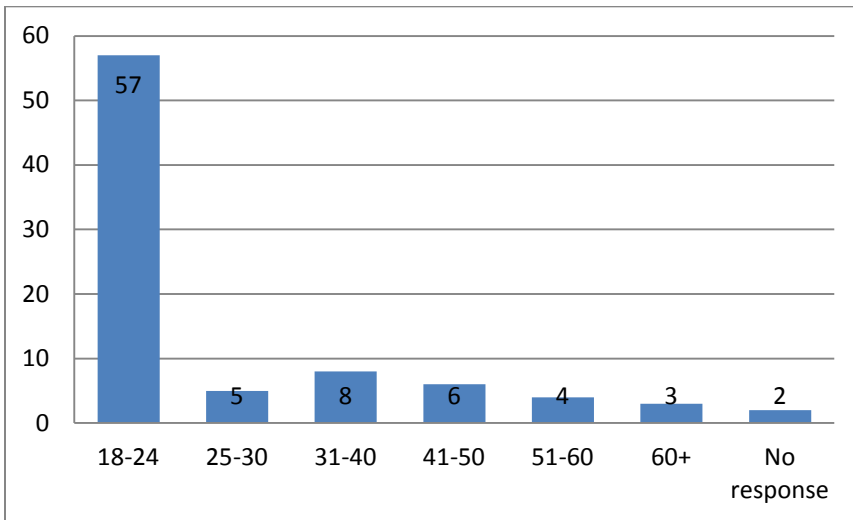
Student User Survey Results
Spring 2011
Total Surveys Collected: 83

Question #1: Male/Female



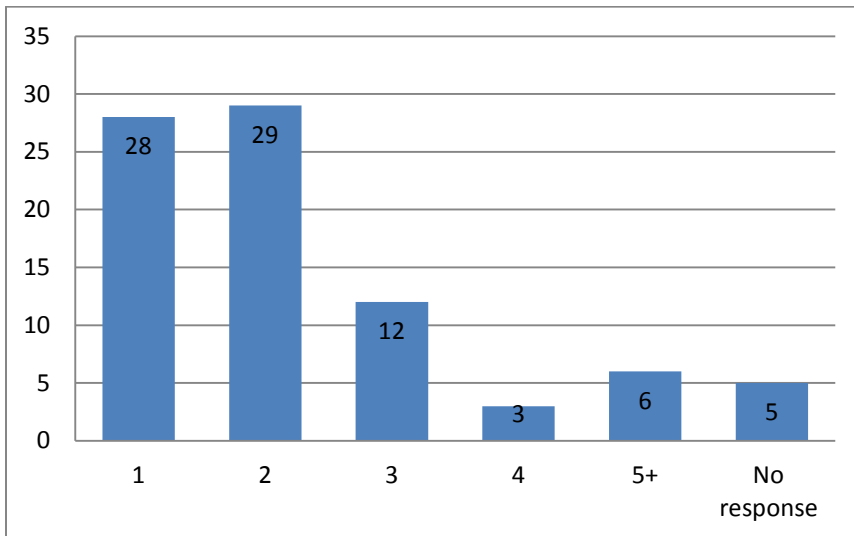
Question #2: Age range

❖ most respondents are between the ages 18-24



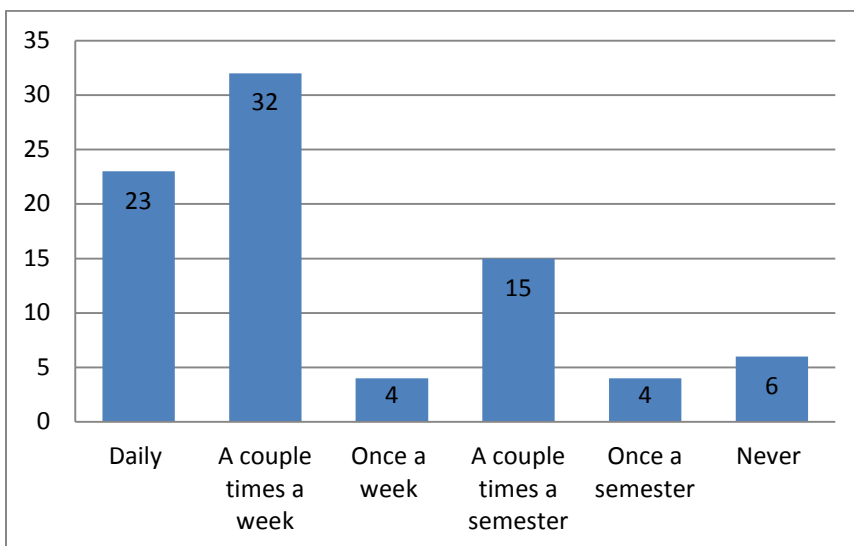
Question #3: Number of years at Cerro Coso

❖ Most respondents are first or second year students



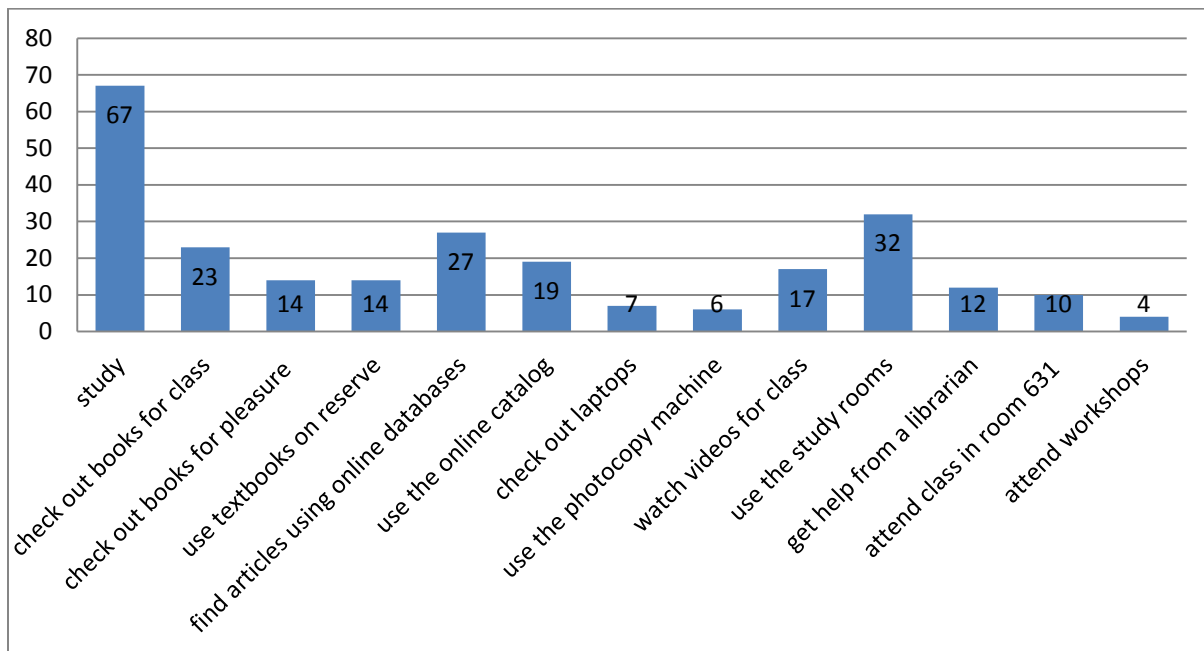
Question #4: Frequency of visits to the LRC

❖ Most respondents visit the LRC a couple times a week



Question #5: Reasons for visiting the LRC

❖ Most respondents visit the LRC to study

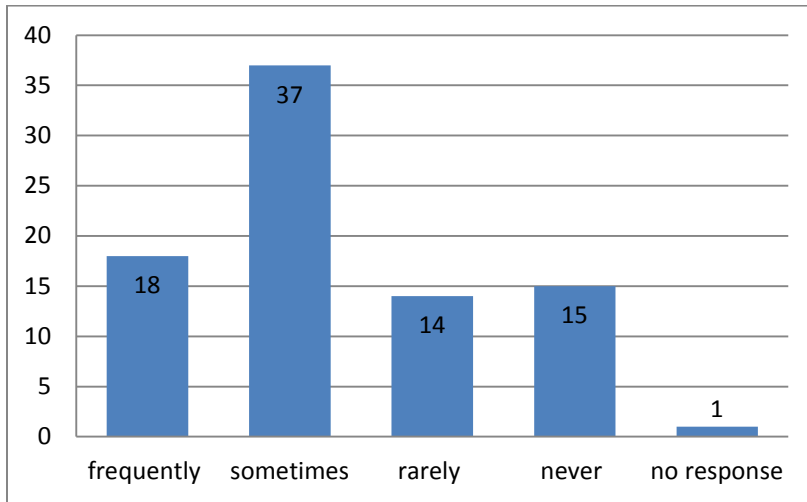


Other reasons for visiting the LRC:

- Hanging out
- Reading my own books
- Look around
- Do homework
- Use computers upstairs for recreation
- Tutoring
- Read
- Class goes to the library
- Math class and homework
- Use the computers upstairs

Question #6 : Use of library resources from home or remotely

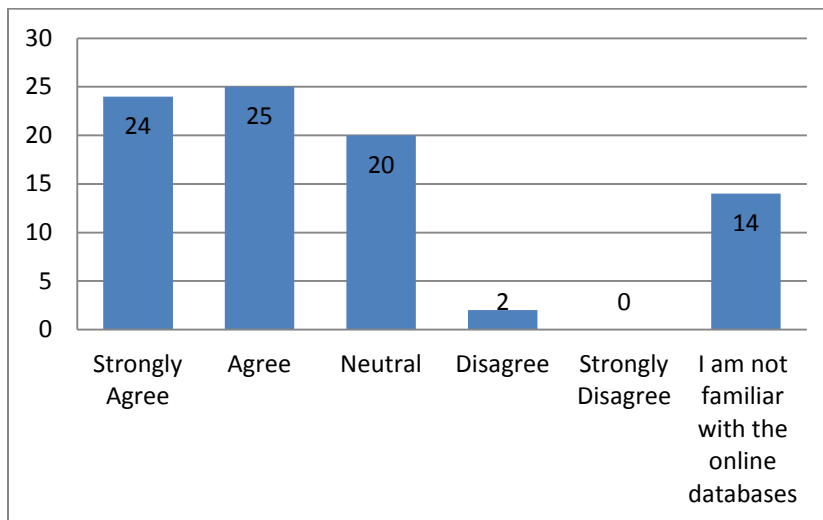
- ❖ Most students utilize the resources remotely sometimes – it would be interesting to see how different the results would be if we surveyed distance learning students.



Student comment: I did not know this was available

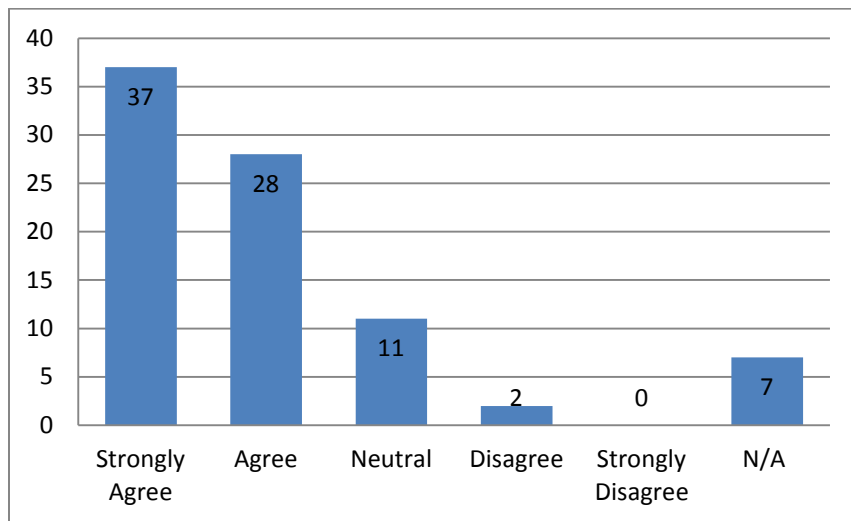
Question #7: Confidence in using the online databases

- ❖ Most students are very confident or confident with the online databases.
- ❖ Many students are neutral
- ❖ Some students are not familiar with the databases.
- ❖ Instructions for online database use may be helpful for students.



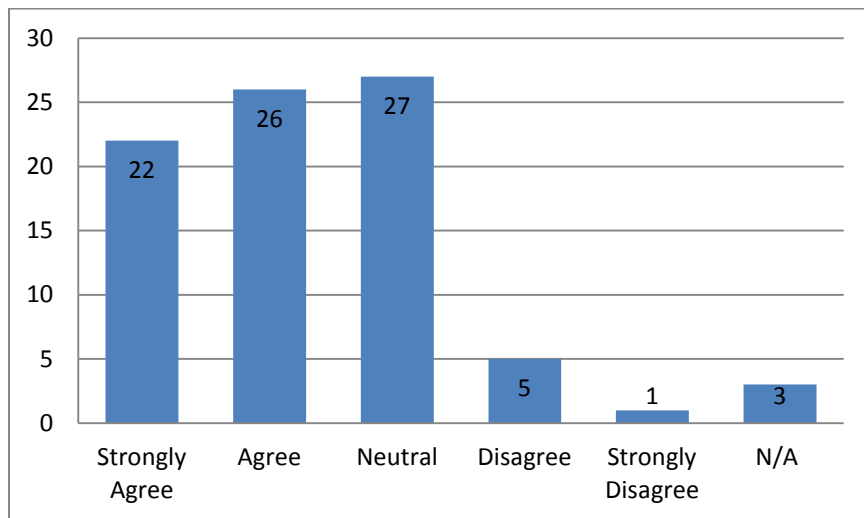
Question #8: Comfort level asking the librarian questions

- ❖ Most students are very comfortable or comfortable asking the librarian questions.



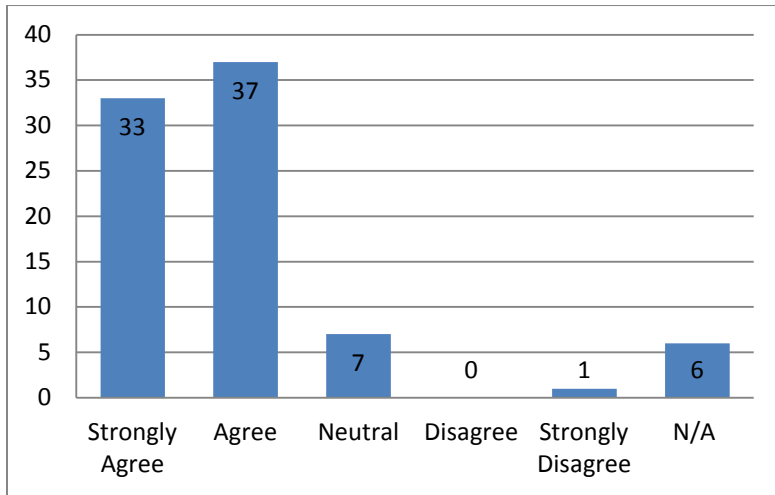
Question #9: Comfort level using the “Ask a Librarian” feature

- ❖ Most students are very comfortable or comfortable using this feature
- ❖ Many are neutral
- ❖ A handful do not feel comfortable using this feature



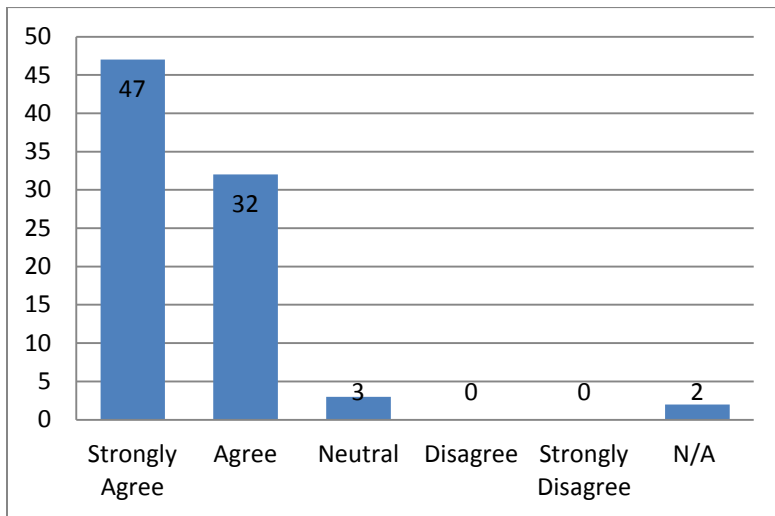
Question #10: The library staff is helpful

- Most students agree with this statement



Question #11: The LRC space is pleasant

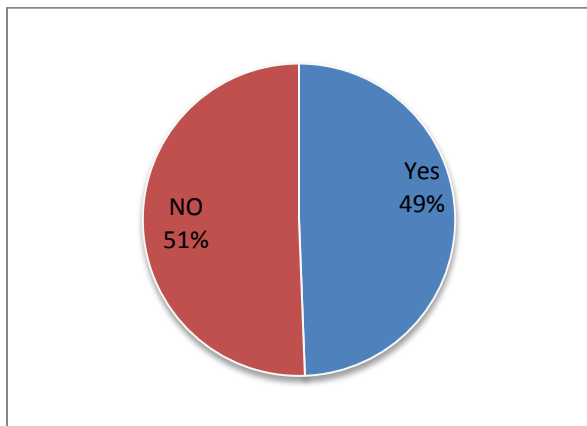
- Most students strongly agree



Student comment: Upstairs is too noisy and distracting both when upstairs and downstairs

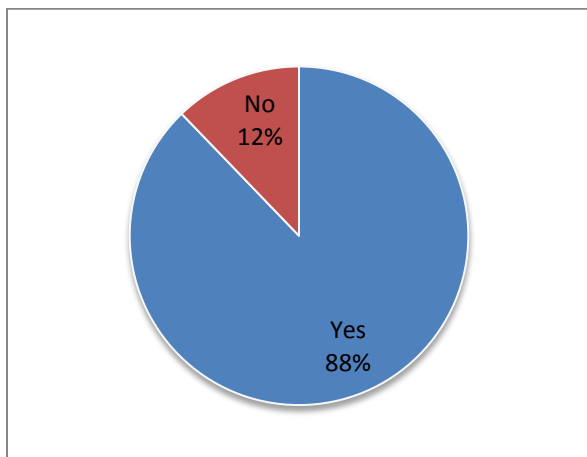
Question #12: Do you know about the *new* MLA Basics and Research Skills workshops that are offered throughout the spring semester?

- About half of the respondents know about the workshops



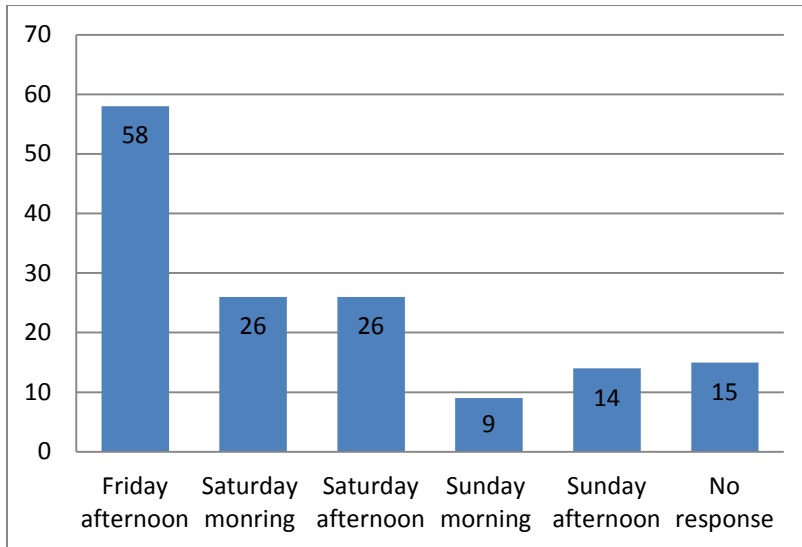
Question #13: Are you satisfied with the library's hours of operation?

- The majority of the respondents are satisfied with the hours



Question #14: Would you like to see the library open during the following times?

- The majority of respondents would like to see the library open Friday afternoon



Additional Comments:

- Computer in LRC are not good and slow
- One student would like to see the LRC open Friday pm because the public library is closed
- Library guy is kind of a jerk
- More books
- Need some kind of great secluded area to read in
- Need comfortable chairs
- Quieter
- Please do not get rid of the databases due to funding cuts
- Workshops on the different resources in the library
- I like to use the computers in the library for research
- Better resources for ASAP on subjects
- Continue the workshops
- Make it quieter
- The LRC is really Ridgecrest because the city has limited resources
- Keep up the good work
- I want the library to be open longer on Friday
- Have printers that print
- I would like to see the library open longer on Fridays and open on Saturday
- Extend all hours to later times: M-F 3am - 10pm, Sat & Sun 8-5
- Keep it open later
- It is a great resource and I study a lot there
- More books
- Art station
- More workshops at different times, maybe once in a while on the weekend
- I don't use it that often but I like the services it offers and would use it if I needed it.