

by User Type - Tickets Submitted (12/17/2010 - 6/5/2012)

	User Type				
Request Type	Unspecified	Student	Faculty	Staff	Total
Unspecified	332	0	0	0	332
Login Issue/Account Access/Password Reset - Student	297	21369	2	0	21668
Login Issue/Account Access/Password Reset - Employee	12	7	552	339	910
Inside Portal - Employee	2	0	19	17	38
Inside Portal - Student	37	444	0	0	481
Wireless - Employee	0	0	18	16	34
Wireless - Student	6	91	0	0	97
Email (Gmail) - Student	33	352	0	0	385
Moodle - Faculty	1	0	50	0	51
Moodle - Student	12	452	0	0	464
Smartphone - Employee	0	0	6	2	8
myBanWeb - Employees	3	0	31	17	51
myBanWeb - Students	107	919	0	0	1026
Other	470	746	127	86	1429
Total	1312	24380	805	477	26974