

11-8-2017

Tuesday, November 7, 2017 5:45 PM



## IT Managers Meeting Agenda (Virtual)

**November 8, 2017 9:00 AM to 11:30 AM**

### 1. Agenda item: Banner 9 (Barnett)

- a. Description: Status update and questions
- b. Priority: medium
- c. Time required: 10
- d. Action needed: info item

SK & GM: Provided update on Banner 9 project. Project plan and other project documentation is available on the SharePoint site.

<https://kccd.sharepoint.com/sites/groups/banner9upg/SitePages/Home.aspx>

### 2. Agenda item: Doc Imaging

- a. Description: Status update and questions
- b. Priority: medium
- c. Time required: 10
- d. Action needed: info item

DB & GM: Provided a project update. Replacement scanners are being ordered for each campus.

On-going scanner replacement will be the responsibility of the campus IT Directors.

### 3. Agenda item: IT Gov Process

- a. Description: Process approved and will start forming the structure to support this new district committee. Build framework for the committee to start and members identified. Prioritization process reviewed.
- b. Priority: high
- c. Time required: 30
- d. Action needed: Next steps determined.

GM: Provided update on Board approval of IT Governance Process. TC suggested setting an initial meeting around early February. MC: Recommended initial meeting be an in-person meeting. Committee meeting frequency would be monthly.

First committee meeting is set for 2/22/2018 at 1:00 pm at the District Office.

- Campus IT Directors: Finalize campus committee representatives.
- GM, TC, JN: Will meet to develop structure/charter for committee meetings.

### 4. Agenda item: Retiree email

- a. Description: Update of IT process provided and working with HR for off-boarding
- b. Priority: Medium
- c. Time required: 10
- d. Action needed: info item

GM: Provided update on retiree email process. Tonya Davis is creating the HR process for requesting/approving a retiree email.

HR will provide a list of retiree who should be provided a retiree email.

EA: Raised questions/concerns regarding data retention for existing email and network shares during separation. Accounts are currently disabled but what backup/retention policies should be in place?

**5. Agenda item: Google Chrome Books**

- a. Description: Proctorial network wants to donate google chrome books for proctor testing. Are we ok with supporting chromebooks?
- b. Priority: medium
- c. Time required: 10 min
- d. Action needed: decision

Campus IT Directors: Agreed that campus IT will not support Chrome Books.

**6. Agenda item: DO IT Survey**

- a. Description: Can some questions be incorporated into College IT survey's?
- b. Priority: low
- c. Time required: 15
- d. Action needed: Info item

GM: Requested inclusion of some DO IT questions in campus IT surveys.

DO IT Directors: Will comprise a list of questions/topics to send to campus IT Directors for review and inclusion in campus IT surveys.

**7. Agenda item: Follow-up on use of Registry Cleaners**


- a. Description: Mike C. requesting dialog/thoughts on this topic.
- b. Priority: low
- c. Time required: 10
- d. Action needed: brainstorm/discussion

Consensus that MC can use registry cleaner and is responsible for licensing, etc.

Reschedule the 11/22/2017 meeting to 11/29/2017 from 9:30 am to noon.

# RE: Use of Registry Cleaners at the Colleges

Wednesday, November 8, 2017 9:14 AM

<b>Subject</b>	<b>RE: Use of Registry Cleaners at the Colleges</b>
<b>From</b>	Patrick Ferree
<b>To</b>	Eddie Alvarado; Justin Kelley
<b>Sent</b>	Tuesday, November 7, 2017 5:16 PM
<b>Attachments</b>	 CCleaner installed

Eddie,

I don't think that they are necessary, and they could do more harm than good. For disk cleanup, I can see how they could be useful to eliminate temporary files, and clear up unnecessary files on the system, but Windows has a built-in Disk Cleanup utility (although it's not quite as thorough as the 3<sup>rd</sup> party utilities).

In light of the CCleaner incident back in August/September, where the 32-bit installer of CCleaner off of the official website was hijacked and used to distribute malware, we should be leery of them, and only use them on an as-needed basis. I believe there is a portable version of CCleaner that can be run on-demand instead of being installed on workstations. It looks like Cerro Coso may include CCleaner as a default application on its deployments, but usage at the other colleges is extremely limited or non-existent.

I attached a report with computer names that have CCleaner installed.

Thank you,

**Patrick Ferree**

Systems Administrator  
Kern Community College District  
Phone: (661) 336-5187

**From:** Eddie Alvarado

**Sent:** Tuesday, November 7, 2017 1:00 PM

**To:** Patrick Ferree <pferree@kccd.edu>; Justin Kelley <jkelley@kccd.edu>

**Subject:** Use of Registry Cleaners at the Colleges

Patrick and Justin:

Can you tell me what you know about the extent and names of registry cleaner products in use at the colleges?

Do we use one here at the DO?

What are your overall thoughts on the need and value of using these types of tools in our environment?

Thanks,

# RE: Use of Registry Cleaners at the Colleges

Wednesday, November 8, 2017 9:15 AM

<b>Subject</b>	<b>RE: Use of Registry Cleaners at the Colleges</b>
<b>From</b>	Justin Kelley
<b>To</b>	Eddie Alvarado; Patrick Ferree
<b>Sent</b>	Tuesday, November 7, 2017 2:10 PM

CC Cleaner was used only when making the images when I was there and in extreme circumstances. I know that at least two techs use different tools than CC Cleaner and use it all the time at BC. This is happening currently. Personally, I think that it should only be used in extreme circumstances. A problem we see is that the people use the registry cleaner every time they touch a computer and it causes more issues with software. It's a lack of knowledge of what the registry cleaner does and they use it as a crutch rather than a tool. I guess it's more of the tech's preference.

We do not use it at the DO per Karen.

I only find the value in the imaging process when I used to make the images. Now they may not need it. For extreme circumstance they should be able to use the free version.

Just my thoughts.

<https://arstechnica.com/information-technology/2017/09/backdoor-malware-planted-in-legitimate-software-updates-to-ccleaner/>

Justin Kelley  
Network Engineer  
Kern Community College District  
2100 Chester Ave  
Bakersfield, CA 93301  
661-336-5166



**From:** Eddie Alvarado  
**Sent:** Tuesday, November 7, 2017 1:00 PM  
**To:** Patrick Ferree <[pferree@kccd.edu](mailto:pferree@kccd.edu)>; Justin Kelley <[jkelly@kccd.edu](mailto:jkelly@kccd.edu)>  
**Subject:** Use of Registry Cleaners at the Colleges

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