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Online Counseling

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Welcome to Cerro Coso Online Counseling, which is designed to add to our "in person" services for current and new students. Online Counseling is generally best suited for questions about concrete or specific issues.

Information on commonly asked questions can be found by visiting the [Frequently Asked Questions \(FAQs\)](#) page.

Please keep the following in mind when using Online Counseling:

- The form below will help guide your questions so that our counselors can determine the best way to help you.
- When requesting Online Counseling, please make sure to use your Student ID number and your Cerro Coso email address. The counselors will only be able to respond to your school email address.
- All emails will be answered in a timely fashion, but delays will occur on weekends and holidays, and responses may be slowed during our busier registration periods.
- Online Counseling should not replace the need to talk to or meet with a counselor for more complex issues or questions. If you need assistance with a degree audit or certification for graduation, please make an appointment with a counselor.
- Prospective students should call the Counseling office with questions. To speak with a counselor, please call 760-384-6219.
- In accordance with the Family Educational Rights and Privacy Act (FERPA), counselors cannot give out personal information such as:
 - Names
 - Addresses
 - Phone numbers
 - Social security numbers
 - Financial aid information

To get started with Online Counseling, please complete and submit this form.

Thank you,

Cerro Coso Counseling Team

First Name *

Last Name *

Birthdate (Year | Month | Day) *

Student ID *

Please do not use your social security number. If you do not know your Student ID Number, please follow the steps below, go to <http://accountmanager.kccd.edu/> and click on "Forgot Student/Employee User ID" and follow the directions.

Phone Number *

Time preference for phone contact:

College Email Address *

College Email Address (@email.cerrococo.edu) is required. The college is required to communicate with you through your college email; not your personal email address. A response will only be sent to your college email address.

Are you currently enrolled at Cerro Coso? *

- Yes
- No

At which campus do you take most of your classes? *

- Select -

I am contacting Counseling about: *

- getting priority registration
- completing a long-term education plan
- clearing a hold in order to register
- complying with veteran benefit instructions
- transferring to another college
- getting a referral for a tutor
- other

Submit

Cerro Coso Community College
3000 College Heights Blvd.
Ridgecrest, CA 93555-9571

CAMPUSES & CENTERS

Ridgecrest/IWV Campus
Cerro Coso Community College
3000 College Heights Blvd.
Ridgecrest, CA 93555-9571

Phone: (760) 384-6100
Fax: (760) 384-6270

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