From:	Reference Cerro Coso
To:	Heather Kiger
Cc:	Julie Cornett; Sharlene Paxton
Subject:	FW: QuestionPoint - Survey Received [Question #13380401]
Date:	Thursday, April 05, 2018 11:34:00 AM

From: AskALibrarian@oclc.org [AskALibrarian@oclc.org]
Sent: Thursday, April 05, 2018 11:30 AM
To: Reference Cerro Coso
Subject: QuestionPoint - Survey Received [Question #13380401]

A survey has been completed for Question ID:13380401

Institution Name: CERRO COSO COMMUN COL LRNG RES
Institution ID: 13276

I received a better answer from this resource than I would have found on my own:
Positive or Yes

I received sufficient information in response to my question:
Positive or Yes

The librarian was courteous.
Positive or Yes

The librarian was knowledgeable.
Positive or Yes

This is a needed service and should be continued.
Positive or Yes

Were you satisfied with the answer you received to your reference question?
Satisfied

The quality of the library staff service in answering this request was?
Excellent

Will you use this service again?
Very likely

The ease of using this online reference is?
Very Easy

Additional Comments:
I wasn't aware that the chat was floated out to a network of libraries... I was trying to drop a note to the local librarian. Having access to a large network of librarians is very useful.
-Chris Gilham