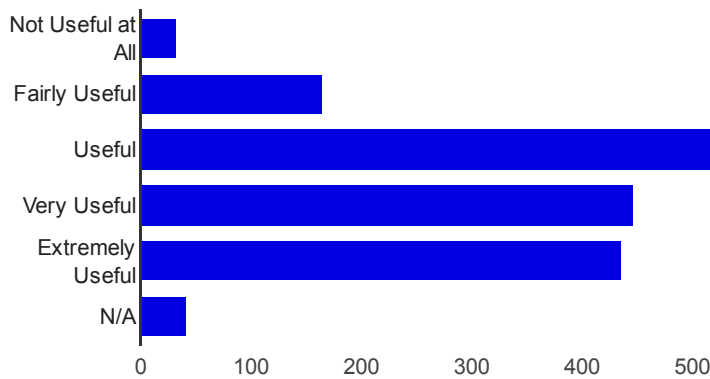


1702 responses

[View all responses](#)

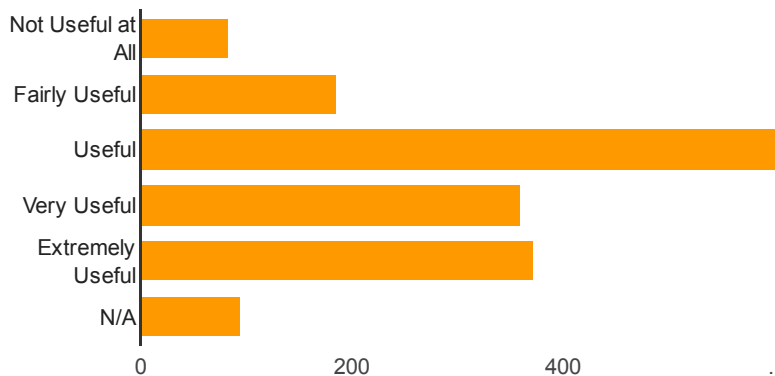
Summary

Overall Student Moodle Orientation [Please help us improve by rating each section of the orientation.]



Not Useful at All	33	1.9%
Fairly Useful	165	9.7%
Useful	579	34%
Very Useful	447	26.3%
Extremely Useful	436	25.6%
N/A	42	2.5%

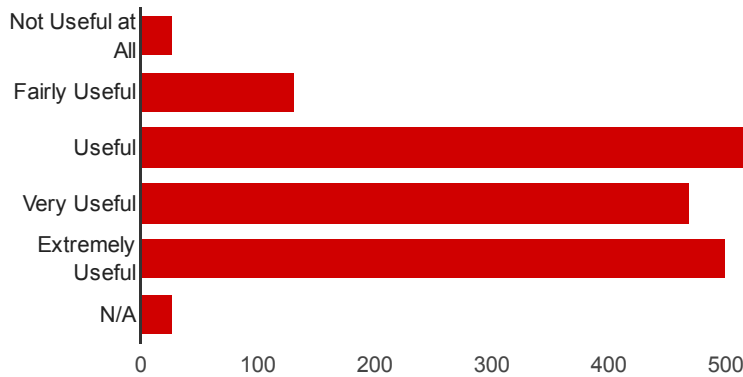
Begin Your Orientation by Completing Survey [Please help us improve by rating each section of the orientation.]



Not Useful at All	84	4.9%
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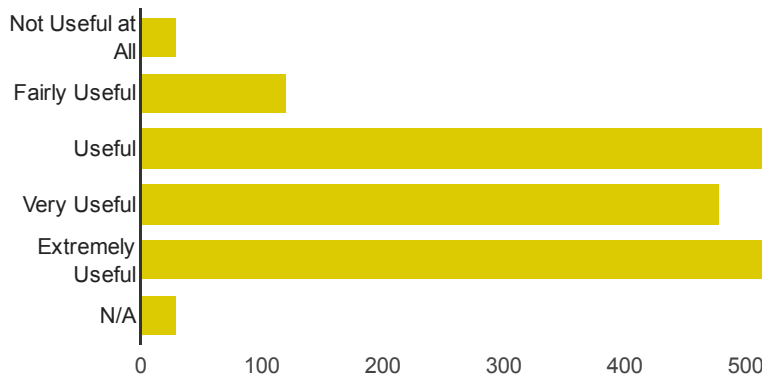
Fairly Useful	186	10.9%
Useful	605	35.5%
Very Useful	361	21.2%
Extremely Useful	372	21.9%
N/A	94	5.5%

Online Student Responsibilities and Expectations [Please help us improve by rating each section of the orientation.]



Not Useful at All	28	1.6%
Fairly Useful	131	7.7%
Useful	546	32.1%
Very Useful	469	27.6%
Extremely Useful	500	29.4%
N/A	28	1.6%

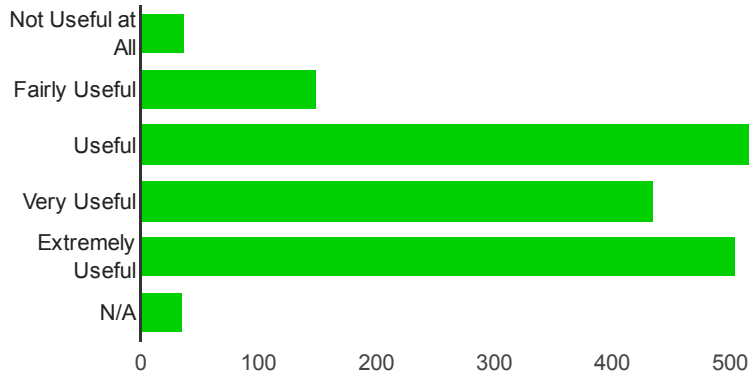
Navigate Your Online Course Successfully [Please help us improve by rating each section of the orientation.]



Not Useful at All	30	1.8%
Fairly Useful	121	7.1%
Useful	528	31%

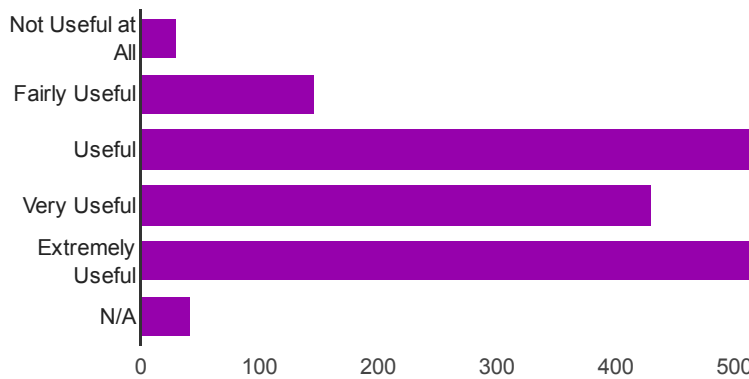
Very Useful	478	28.1%
Extremely Useful	516	30.3%
N/A	29	1.7%

Studying Tips Just for You [Please help us improve by rating each section of the orientation.]



Not Useful at All	37	2.2%
Fairly Useful	149	8.8%
Useful	542	31.8%
Very Useful	435	25.6%
Extremely Useful	504	29.6%
N/A	35	2.1%

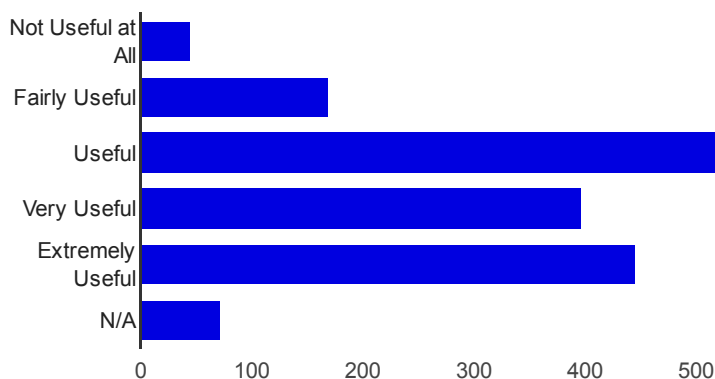
Your Campus Support Team [Please help us improve by rating each section of the orientation.]



Not Useful at All	30	1.8%
Fairly Useful	146	8.6%
Useful	538	31.6%
Very Useful	430	25.3%
Extremely Useful	516	30.3%

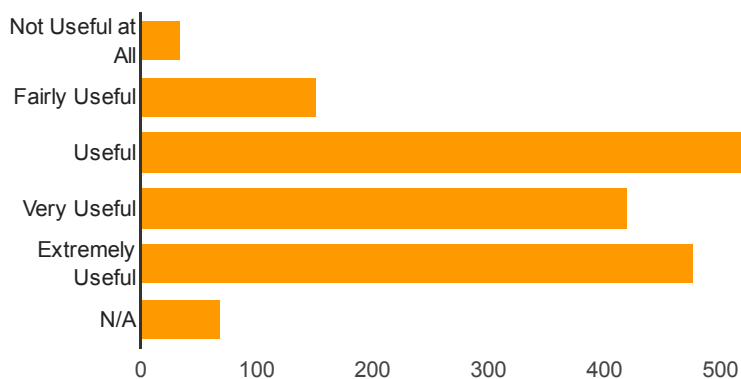
N/A **42** 2.5%

Take an Assessment... Provide Sound Feedback [Please help us improve by rating each section of the orientation.]



Not Useful at All	45	2.6%
Fairly Useful	169	9.9%
Useful	575	33.8%
Very Useful	396	23.3%
Extremely Useful	445	26.1%
N/A	72	4.2%

Our Recommendation to Further Prepare You [Please help us improve by rating each section of the orientation.]



Not Useful at All	34	2%
Fairly Useful	152	8.9%
Useful	551	32.4%
Very Useful	420	24.7%
Extremely Useful	476	28%
N/A	69	4.1%

Have you previously taken an online course at Cerro Coso Community College? If yes, please answer the next question.



What was the most frustrating course content problem you have encountered in your previous Cerro Coso online course?

N/A

n/a

none

None

None

NA

Glitches

Network+ because the professor would never grade any work and he would not try to teach as much.

Nothing comes to mind.

I don't remember.

I did not experience any issue the last time I took an online class, but I did drop because I was overwhelmed with several jobs and a newborn son.

no problems

N/a

If I have problems with my online provider, the service goes up and down intermittently

I haven't encounter any problems.

The way math materials are provided in math courses. I would have benefited greatly from a video of the teacher actually solving a problem

math, froze up and could not get to the next set of questions.

I was not very familiar with using the computer, I found, like with most things, the more time I put in, the more familiar I get.

nothing

Nothing

Na

no comment

Having to log in for a online group project during a specific time and date.

Every online course is different. Some courses require more work than others. Last course was rather easy and prepared me for my next course; there is a lot of reading one has to do to complete assignments.

The most frustrating thing I have personally encountered was class assignments were dated wrong and I was not able to log into them because it said they were over a year overdue. This caused me to be in a rush to get the assignment done when it was fixed at the end of the week. I am very particular about getting things done in a timely matter and anything that throws a wrench in that is frustrating. The only other thing I have complained about was not being responded to by a teacher for several days. Once again anything like this that makes me feel rushed is frustrating.

working in a group with little participation from other members

With one of my particular courses, the biggest issue was having the instructor refer me to a tutor as I wasn't able to get any feedback as to why I received a C on a paper I thought deserved an A. I could not receive an adequate response in the form of feedback as to why any particular paper received an A or a C, it was a gigantic challenge.

Actually I have not ran into any course problems at this time, getting to learn moodle is a challenge but I cant say it is frustrating.

I have had plenty of help so far and have not ran into any problems yet.

Nothing really, just that one can get lazy and forget to do/turn in work.

Having to log in at a specific time/date for an online discussion/group assignment. Since it's hard for me to log in at a certain time/date, because of work, it becomes really frustrating to have to meet with classmates via online at a certain time.

Nothing beside my house losing internet or something along those lines.

I have not really had any problems with the several online classes I have taken

I have honestly never experienced a problem with any online courses I have taken. I have always been pretty pleased with my experience.

When their is a problem with the teacher being able to open the quizzes and exams in a timely manner.

The most frustrating course problem I've encountered has been other classmates not contributing to discussions and dropping out.

My account to the study lab in one class like MyITLab got deactivated by mistake 2 weeks before the final exam. I had to eventually find out what the problem was myself in the end.

The most frustrating course content problem I've had @ cerro coso was an online statistics class. The teacher did not instruct, he would reply to my concerns with, "read the text". I had to drop the class. I don't know if my teacher was lazy, but I found it to be ridiculous. Teachers are suppose to teach you not just tell you to read the text and learn it yourself.

I wasn't sure If I had logged in for my classes yet.

Technical dofficulties

technical errors when loading course related documents via moodle

myblah,blah,blah,lab. I am a distance learner and I have dish internet. The dish system works on repeaters, this means you get pico second delays and some of the programs like mysoclab or mywhateverlab don't like the delays and it can be beyond frustrating. It also does not work well with the CSCI Word or Excel class component. The computer homework and quiz material has a delay on the repeater delay and you end up pressing the button several times which results in wrong answers. FYI

The most frustrating course content was that for one of my Psych classes, my teacher would not let us see the assignment until we watched the videos she assigned and sometimes the assignment wouldn't unlock because it said not all the videos had been seen.

realizing that there was a moodle page and that there is something called SAM for online classes.

I didn't have a problem with the online course my teacher was very helpful and was always there if we had questions.

No online courses taken

Limited access to the instructor in a timely manner

I had a class that I was taking, but it was administered through Turnitin.com (a Third Party) so there site was not user friendly and I could not rely on the school (Cerro Coso) for technical support. There site just did not get along with my computer, which made taking the class that much harder.

When the website we are required to use to complete the assignment are not ready. For example, last semester MyMathLab website wasn't ready for the first 2 weeks of the semester, yet we still had due dates.

Having the exam kick me out prior to finishing the exam for no apparent reason and with greater than 50% of the time still remaining. I was able to log back in and complete the exam. Have had this happen a few times last semester.

The most frustrating problem I have had with an online Cerro Coso class is figuring out the dates that I am supposed to turn my assignments. It often tells you when you click on the assignment, but it would be nice to have a reminder somewhere near the assignment.

It very frustrating when the dates on the week to week form don't match the class syllabus. I do like the check boxes that are on some of my classes this semester. It helps keep track of assignments that have been completed.

English 70 is most difficult. the speed things go gets hectic in mid semester

I can't recall having any issues with course content with online courses.

The most frustrating thing in one of my previous online courses was just familiarizing myself with the whole online world of classes. Starting out, I didn't know how to download, search, or submit things. I am a bit better now

navigating was frustrating when an instructor didn't explain how to use the online course.

when the browser times out and you have to log back in.

Not having a solution to a problem I was having in a class.

Didn't have any frustrations.

Sometimes waiting for an instructor to email you back if you have a question about something that is due immediately.

Difficult to communicate clearly and effectively with professor and peers.

The only problem I ever encounter with course content would have to be the layout on the course page in a particular class. It was very hard to keep up with flow of the content in a biweekly class. The layout was confusing and hard to figure out.

Bad teacher grammar or spelling frequently when we get graded down for it. Or when teachers are very vague.

There have been no problems with previous or current online courses taken.

lack of communication :)

The most frustrating thing i have ran into with taking a course on moodle was the messaging. I have taken several online classes through Cerro Coso, and I don't recall any course content issues presenting themselves.

I remembered that I was taking a health class and I did every assign and turned in every assignment, when grades came out I received a grade that I was not happy with and I called the instructor and told him that I turned in every assignment he said that he never received any of my assignments at all. So that was very frustrating so I had to make arrangements to turn in the assignments to the instructor.

Inability to contact the instructor

No problems with course content

I do not understand this question.

no previous online classes

Not knowing how to navigate the website.

In a previous online class, I had great difficulties getting into contact with the professor. He was often rather slow at responding to my emails which was frustrating. Also, the online system seemed to have quite a few bugs. For example, I would take an online quiz and it would show my score to me as one thing, say an 80% yet it would be reported to the professor as a 60%. I would have to take pictures to record my true results and email them to the professor to validate and authenticate the actual results of my work. This was extremely frustrating.

at first it was navigating the courses on the moodle website but once I got it down I was doing fine with them.

Group Assigments

putting in the code for the book it gave me a hard time but I got it.

Technical errors or disorganization from the instructor. Such as not opening a form until the afternoon entries are due or not providing the correct links and then not correcting them until the due date.

The only two problems I have encountered after years of online learning were when the instructor was difficult to respond in a timely manner regarding an assignment, and the one class I took that did not have a textbook, but rather posted pdf pages of copies of a text and word documents for the "text." The questions asked often didn't match what was learned in the documents.

My most frustrating course content problem that I have encountered while taking online courses at Cerro Coso was that after a certain amount of time spent on discussion forums, you are logged out of Moodle and once you select " submit" all of your work is lost.

I didn't have any problems taking my last on line class. I enjoyed the experience.

My first Childhood Development Class my very first semester, I didn't know how to use moodle and I overloaded myself without realizing. I am taking it again this semester now that I am more

ready.

The only problem is the 24 hour delay in questions being answered but I do believe it is a fair timeframe.

Sessions being timed and work not being saved properly to the online course.

I would have like to have this Moodle orientation before my last set of online classes. I felt that I had to learn as I went. This would have better prepared me. I think that any student who is registered for an online class should be required to take this first.

I think Proctored exams defeat the purpose of having an on line class but I've also had multiple problems with test taking on line.

Constantly having to reply to fellow student's posts is kind of annoying, but I get why we have to do it.

There were no frustrating part of the course I just took.

I wish there was a way to mark off what we have already completed on the main page. There is so much information listed there it easy to get lost in it. It would be much easier to navigate by clicking a box next to it saying I've read that or I've done that assignment. Personally I'm a visual learner so it definitely would help me be better organized.

Accessibility; navigation; the inability to have multiple course open simultaneously

Unfair grading.

Missing an assignment that was posted in the syllabus but not in the weekly course assignments.

Sometimes the SAM platform isn't easy to use: Simulated Excel worksheets or trying to crop a photo in the simulated PowerPoint on SAM were "glitchy", sometimes resulting in not getting credit for having done the activity correctly.

navigation skills

I was frustrated when links did not work like the professor said they would, and then I was required to contact the professor to inform them that they had failed to post accurate information. I was also frustrated when the professor did not post information such as research paper requirements so that I could know how to work ahead even though the syllabus said that information had already been posted.

The most frustrating course content problem I have encountered in my previous Cerro Coso online course, was organizing and managing my time wisely. Also, having a plan to deal with distractions and other issues that interfered with my ability to complete my assignments in timely manner.

I wasn't able to complete a lot of the assignments because I didn't have word downloaded on my laptop and had to constantly go onto another computer to complete the assignments

Instructors not responding to questions, or not being familiar with moodle themselves.

Not course content -- but I would prefer a back button on pages rather than using the delete/back button on my keyboard. Frustrating to have outdated video/ information from instructor referring you to webpage information that is no longer current.

Similar due dates for special projects/assignments from different courses, so schedules gets too complicated when you have more than one course, plus full time job, plus family responsibilities.

Other

Number of daily responses

