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## Outcomes Assessment

- SLO Assessment Handbook
- Assessment Planning Cycle
- Best Practices and Guidelines
- Assessment Tools & Resources
- PLO Assessment Results**
- Administrative Unit Outcomes
- Institutional Learning Outcomes

## PLO Assessment Results

- [BSOT Administrative Office Assistant Certificate](#)
- [BSOT Office Clerk Certificate](#)
- [Business Administration Degree for Transfer](#)
- [Business AS Degree and Certificate](#)
- [Business Office Technology AS Degree and Certificate](#)
- [Computer Information Systems AS Degree and Certificate](#)
- [Emergency Medical Technician Certificate](#)
- [General Sciences AA Degree](#)
- [Human Services AS Degree and Certificate](#)
- [Management AS Degree and Certificate](#)
- [Mathematics Degree for Transfer](#)
- [Paralegal Studies AS Degree and Certificate](#)
- [Vocational Nursing AS Degree and Certificate](#)
- [Web Professional AS Degree and Certificate](#)
- [Welding Technology AS Degree and Certificate](#)

**Cerro Coso Community College**  
3000 College Heights Blvd.  
Ridgecrest, CA 93555-9571

### CAMPUSES & CENTERS

**Ridgecrest/IWV Campus**  
**Cerro Coso Community College**  
3000 College Heights Blvd.  
Ridgecrest, CA 93555-9571

Phone: (760) 384-6100  
Fax: (760) 384-6270

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### COLLEGE

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- Institutional Effectiveness
- Institutional Research
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## Administrative Unit Outcomes

### Athletics

- AUO 1: Each sports team will average greater than four hours of study hall per week.
- AUO 2: Each athletic team will reach desired roster count at first official practice date.
- AUO 3: Student athletes will maintain an average G.P.A. equal or higher to that of the average Cerro Coso student population.

### Human Resources

- AUO 1: 80% of staff will report receiving timely, accurate information from human resources.
- AUO 2: 80% of staff will report the recruitment process attracts the most qualified staff and faculty to serve our students.
- AUO 3: 80% of staff will report human resources supports the district's goals of equal opportunity, diversity and cultural competency to foster a diverse workforce.

### Information Technology

- AUO 1: 95% of students and staff will report that IT staff were helpful and polite.
- AUO 2: Tickets assigned to college IT staff will be resolved in 5 days or less.
- AUO 3: 90% of the students will report that technology at Cerro Coso is reliable and available.
- AUO 4: 80% of the staff faculty will report that the training provided by IT staff was effective and timely.

### Learning Assistance Center

- AUO 1: Provide materials and services that support the college's programs and the interests of students, staff, and faculty.
- AUO 2: Provide an environment that supports and fosters student engagement and learning, and faculty teaching and research.
- AUO 3: Optimize technology to provide resources and academic support services across multiple modalities.

### Library

- AUO 1: Provide materials and programs that support academic programs and the research interests of students, staff, and faculty.
- AUO 2: Provide an environment that supports and fosters student engagement and learning, and faculty teaching and research.
- AUO 3: Optimize technology to enhance Information Competency instruction interactions across multiple modalities.

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